

Annual Report 2010 - 2011

Z. SMITH REYNOLDS LIBRARY

Library

WAKE FOREST
UNIVERSITY

ACRL

Association of College
& Research Libraries
Division of the American Library Association

EXCELLENCE IN ACADEMIC LIBRARIES
AWARD

presented to

Wake Forest University
& Reynolds Library



WAKE FOREST
UNIVERSITY

It is noble work, and we are humbled and honored to do it.

On Sunday, January 9, 2011, life at the Z. Smith Reynolds Library changed forever. On that day, I received the call that ZSR had won the 2011 Excellence in Academic Libraries Award from the Association of College and Research Libraries (ACRL). Thus began a joyous year of celebration and recognition. On January 21, we all woke up to discover the award trumpeted above the fold on the front page of the *Winston-Salem Journal*. When you become a librarian, you generally don't do it for the glory or the headlines, so the attention ZSR has received both within and outside of Wake Forest University has been exciting and a tad surreal. I was not kidding when I said at the award ceremony that it was like winning the NCAA Championship for libraries!

This award was not just earned in the past year alone. It came after decades of hard work and dedication on the part of every staff member who has ever worked at ZSR, including and most especially former Director Rhoda Channing, who died before she could see this day. In 35 years as a library Dean/Director, I have never seen a group of people who love their work so much and who carry the larger mission of the University so deeply in their hearts at all times.

One of the best things about this recognition is the attention it brings to the work of the library, in fact, all libraries. I believe that was the intent of ACRL in creating this series of awards. It is a most effective form of advocacy on behalf of libraries and the good that they do. The library's role in society has always been to find and make sense of information and to go further by uncovering the wisdom therein. It doesn't really matter if the information lives on clay tablets, or scrolls, or codex books, or iPads™. To me, the container is less important than the content. One benefit of this award is the reminder that the worth of libraries has only deepened through the years, even with the advent of technology. We preserve recorded thought and use it to improve the human condition. That sounds a lot like *Pro Humanitate*, the motto of Wake Forest University. No one has been doing that longer or better than libraries – the keepers of the books and the knowledge inside. It is noble work, and we are humbled and honored to do it.

Onward.

Lynn Sutton
Dean, Z. Smith Reynolds Library



Dean Lynn Sutton displays the Excellence in Academic Libraries award trophy.



ACRL President Lisa Hinchliffe, President Nathan Hatch, Dean Lynn Sutton and Provost Jill Tiefenthaler celebrate at the award ceremony.



The new storage facility has 40' tall high density shelving.



Students and tutors working in the new Writing Center

ZSR LIBRARY WINS ACRL EXCELLENCE IN LIBRARIES AWARD FOR 2011

Without a doubt, the highlight of this year at the Z. Smith Reynolds Library was winning the ACRL 2011 Excellence in Academic Libraries award in the university category. In citing the ZSR Library, the selection committee noted the strong institutional focus and values at the library. As the award announcement stated: “The selection committee was impressed with the strong alignment of the library to institutional values and ambitions as evidenced through the variety of programs developed to support and foster student learning. The Z. Smith Reynolds Library is a catalyst bringing together faculty, students and staff. The library values and celebrates its employees whose teamwork creates the energy and vitality evidenced in their application.”

The application (http://cloud.lib.wfu.edu/blog/zsr_excellence/) that the library submitted outlines three key areas of excellence: creativity and innovation, leadership within the field and important relationships with faculty and students. The celebration began with a champagne reception given for library faculty and staff by Provost Jill Tiefenthaler, and festivities continued throughout the year! ACRL President Lisa Hinchliffe presented the award to University President Nathan Hatch at a gala reception held in the library Atrium in March.

BUILDING EXCEPTIONAL FACULTY-STUDENT ENGAGEMENT

High-Density Storage Building Opens: In fall 2010, after years of planning, the ZSR Library received the keys to its off-site storage building, located just a few miles from campus. Like many research libraries, ZSR is seeking to move lesser-used materials off-site to preserve prime campus space for faculty-student collaboration. This climate-controlled, converted warehouse space contains 40-foot-tall high-density shelving with room for over 300,000 volumes. Library staff added the first 140,000 volumes by June 2011. ZSR had previously used a commercial facility to store little-used journals. By utilizing a WFU-owned facility, the library can provide better services, including electronic delivery of digital copies of requested journal articles.

Writing Center Moves to ZSR Library: In August 2010, the Writing Center moved to newly renovated space in ZSR Room 426. The Writing Center faculty and tutors are now even more accessible to students throughout their writing processes. Wake Forest students already use the library for studying, conducting research, drinking coffee and, of course, writing. The Writing Center’s proximity to the ZSR Research & Instruction Department means that students can benefit from coming to the library for assistance with topic generation, responsible research strategies, drafting, revision and citation management.

Cisco Fellow: The Office of the President established the Wake Forest Fellows Program in 2008 to provide recent WFU graduates an opportunity to work in higher education administration in a yearlong internship. This year, ZSR Library successfully collaborated with Information Systems in mentoring the Cisco Fellow, Gretchen Edwards. Gretchen explored and assessed the best ways to integrate Cisco's technologies for next-generation higher education into the WFU community. The position was situated in the library because ZSR leads the campus in introducing new learning technologies and can stimulate faculty-student involvement with collaborative technologies.

North Carolina Religious History Digitized: The Special Collections Department at ZSR received two grants to facilitate digitization of primary documents of North Carolina religious history.

ZSR participated with colleagues at Duke and UNC-CH on a planning grant. The History of Religion in North Carolina project produced an inventory of primary source materials documenting the religious history of the state. The initiative focused on print sources such as church histories, biographies and published documentation. The results from the planning grant will inform a second-phase grant application to digitize the 8,000 identified titles.

ZSR also received grant funding to digitize and provide online access to one of North Carolina's oldest continuously published newspapers, the *Biblical Recorder*. One of the most-used archival resources at ZSR, the *Biblical Recorder* offers texts and images that open windows into domestic, regional, national and international spheres in the 19th and 20th centuries. The *Recorder* was the only Southern Baptist publication that published continuously during the Civil War, documenting the powerful effects of events during that pivotal period. Missionary journals from far-flung destinations like India, China, Burma and Africa; medical theories; fashion trends; revivals; agricultural news; and the defining national debates about race, prohibition, suffrage, education and social welfare represent just some of the content that is available and searchable at <http://recorder.zsr.wfu.edu>. Both grants were funded through the Library Services and Technology Act (LSTA) and were administered by the State Library of North Carolina.

Lending Program for New Technologies: ZSR Library has long focused on exploring new technologies for their potential value in the academy. This year, the library took this concept one step further by buying assorted devices to lend to Wake Forest students, faculty and staff. The program includes iPads, e-book readers and classroom electronic polling clickers. By providing access to equipment that is otherwise not available through the University, ZSR allows users to experiment with academic applications of the technology and to better understand the role of ever-changing technology in academic, business and personal life.

"I was at a loss over how I would teach 21 students the basic technical skills they need, that is, until I met your staff. They made sure that my students have the equipment they need for their field work."
- WFU faculty



Issues of the *Biblical Recorder*, now available digitally



E-book readers are available for loan.



Student assistants at work in the Preservation Department

“There were only two sources, two libraries worldwide, that had the information I was seeking... One library is the National Library of Australia, and the other, Z. Smith Reynolds Library.”

- Internet inquiry



StoryCorps founder Dave Isay speaks at an American Library Association Conference

Innovative Demand-Driven E-book Acquisition Program: The library launched an exciting e-book project by adding over 40,000 e-books to the catalog in a single stroke. By comparison, ZSR bought about 17,000 print books in all of fiscal year 2010. Even more e-books will arrive regularly. Users can read these recent, academic imprints with almost any device that includes an Internet browser: desktop computer, laptop, tablet and some types of smartphones and e-readers. With this program, the library only pays for what is used. The library pays a small rental fee for the first five uses of an e-book. Higher-use books are purchased for permanent addition to the library collection. The library covers all costs, and readers typically cannot distinguish between rental and purchased e-books. Overall, this arrangement allows the library to make many more books available while keeping within budget.

CREATING AND PRESERVING OPPORTUNITY FOR STUDENTS

A Major Employer of Student Assistants: Many students participate in the federally funded work-study program as part of their financial aid package. This award allows a student to earn wages by working in a department within the University. ZSR Library is one of the largest employers of students on campus, hiring over 200 students each academic year. The library commits to filling 70% of these positions with work-study students.

CONNECTING THE LIBERAL ARTS AND THE PROFESSIONS

Design of Information Center for the New Farrell Hall: Since the summer of 2008, WFU librarians have been participating in the multiyear process to merge the graduate and undergraduate Schools of Business. The process began with the administrative merger of the two schools, while the design and construction (now underway) of Farrell Hall will accomplish the physical merger of the two schools. Over the past year, librarians met with Schools of Business administrators, the University Architect and others to design a business information center for the new building. In its current configuration, the center will contain offices for two librarians, meeting space and collaboration space for student groups needing librarian assistance. The space will locate librarians in proximity to the students and faculty for ease of consultation and will enrich librarian involvement in business education. Librarians will teach business students how to conduct research and will assist them in finding appropriate resources for their projects. The groundbreaking ceremony was held in May 2011, and the expected move-in date is late summer, 2013.

Computer Lab for Student Technology Ventures: In August 2010, The Bridge opened the Digital Media Lab. It provides a centrally located environment where students, faculty and staff can explore new digital media and technologies. The lab is funded and managed by the ZSR Library, the Office of Entrepreneurship, Information Systems and the Chambers family fund.

EDUCATING THE WHOLE PERSON

Single Threads Unbraided: A Celebration of the Work of A.R. Ammons: In honor of one of the most famous and talented WFU alumni, the ZSR Library hosted a symposium on the poetry and visual art of A.R. Ammons. *Single Threads Unbraided: A Celebration of the Work of A.R. Ammons* marked a homecoming for all things related to Ammons. The symposium examined his poetry, art and letters, as well as his contributions to American culture. The three central themes were Ammons' genius in poetry, his work as a gifted painter and his personal writings as expressed through a dramatic performance of his love letters to his future wife. The two-day event brought together world-class scholars and 200 participants from all over the country. In creating this crossroads conversation, ZSR Library has modeled how libraries can contribute to academic discourse and build community. Funding for this event came in part from the Z. Smith Reynolds Library, the Wake Forest University Provost's Fund for Academic Excellence and the North Carolina Humanities Council.

The Conference for Entrepreneurial Librarians: From Vision to Implementation
In 2009, the entrepreneurial librarians of the ZSR Library at WFU and the Jackson Library at UNC-G collaboratively created a venue for sharing and fostering the development of entrepreneurial ideas in libraries. The 2011 Conference for Entrepreneurial Librarians was held in March on the Wake Forest University campus. The keynoters and presenters provided interesting and varied positions on the development of entrepreneurial ideas in and for libraries.

StoryCorps Digitization Project: StoryCorps provides "Americans of all backgrounds and beliefs with the opportunity to record, share, and preserve the stories of our lives." Since 2003, over 70,000 participants have recorded more than 35,000 interviews. StoryCorps came to Winston-Salem in 2009, and 120 of the resulting interviews are included in a local collection that was digitized this year. Streaming audio files of the interviews are accompanied by transcripts and images of the participants. The collection is available from any computer on the Wake Forest network at <http://zsr.wfu.edu/collections/digital>.



Students in the Digital Media Lab, adjacent to The Bridge



Michael Huie performs his original one-act play, *Here to Become Forever*, during the symposium *Single Threads Unbraided: a Celebration of the Work of A.R. Ammons*.

"As a resident of ZSR, it's the only place to study. Everyone that works in the library is the best. The Bridge is terrific and I'd be in trouble if they weren't around to continually help me with the computers!"

– Library user

Z. Smith Reynolds Library Celebrates!
 Winner of the 2011 ACRL Excellence in Libraries Award



6 “Everyone I know already feels like the library is the best thing going for faculty, and now it’s official. Congratulations on receiving national recognition for your amazing good work.” – WFU faculty

The Year in Review



"Thank you for creating an award-winning library at Wake Forest. I am so glad you are here." – WFU faculty



Phillip Batten and Katy Harriger: panelists in *Don't ask, don't tell: A panel discussion*



Dean Lynn Sutton, Carolyn McCallum, Scott Adair, Carol Cramer



Senior Showcase honorees and their faculty advisors

2010-11 LIBRARY LECTURE SERIES

- Allison Slaby. *Gallery talk: Virtue, Vice, Wisdom and Folly: The moralizing tradition in American art.*
- Judy Kem. *Teaching modern and contemporary French songs and musicals: Content, copyright laws, and technology.*
- Katy Harriger, Phillip Batten, Patricia Willis and Alta Mauro. *Don't ask, don't tell: A panel discussion.*
- Emily Wilson. *License to snoop: Writing the life and editing the letters of a private woman.*
- Mary Dalton. *The Hollywood curriculum: Teachers in the movies.*
- Mustafa Abdullah. *Social justice and community organizing.*
- Nuhu Yaqub. *Values, education and governance in Nigeria: How would the country get the right balance?*
- Isabel Zuber. *Poetry reading with Isabel Zuber.*
- Sarah Raynor, Ellen Kirkman and Mara Vitolins. *Women in mathematics and public health.*
- Marc Yamada. *Ninja in the dragon's den: The contours of regionalization in East Asian action cinema.*
- Marcus Hill, Eric Jackson and Natalie Sevin. *Celebrating the earth and food: Earth Day @ ZSR.*

LIBRARY EMPLOYEE RECOGNITION AWARDS

Scott Adair, Outstanding Employee of the Year
 Bridgett Beck, Dedicated Deacon of the Year
 Carol Cramer, Unsung Hero Award
 Carolyn McCallum, Helping Hand Award
 Sydney Schultz, Student Employee of the Year

PROMOTIONS

Kevin Gilbertson, Assistant Librarian to Associate Librarian
 Lauren Pressley, Assistant Librarian to Associate Librarian

SENIOR SHOWCASE

- Div. I - Beth Ann Williams, History,
Faith: Education reform in post-independence Kenya, 1963-1970
- Div. II - Carey Carpenter, Romance Languages,
En búsqueda de justicia en la novela sicaresca
 (Seeking justice in the Sicaresque novel)
- Div. III - Anna Walker, Music,
Three twenty-first-century perspectives of music for Christian worship
- Div. IV - David Tokarz, Communication,
Accessing a public: Enlightenment rhetoric in first-wave feminism
- Div. V - Allison Faig, Chemistry,
Nitrite formation through reduction of nitro-containing antibiotics

PRESENTATIONS

Bessou, Jean-Paul, Mitchell, Erik, & Gilbertson, Kevin. (2010, October). *Making your IT skills virtual: Tools for learning how to implement and administer cloud-based systems*. Library & Information Technology Association National Forum, Atlanta, GA.

Brown, Wanda. (2010, September). *Library instruction and information literacy*. Southeastern Library Association, Little Rock, AR.

Corbett, Lauren. (2011, June). *A closer look at print on demand and how it can shape library acquisitions*. American Library Association Annual Conference, New Orleans, LA.

Cramer, Carol. (2010, November). *Straight talk*. Charleston Conference, Charleston, SC.

Fansler, Craig & Yun, Audra. (2011, March). *Basic preservation and digitization processes*. Red Cross, Winston-Salem, NC.

Fansler, Craig, & Yun, Audra. (2011, May). *Inside the box: Incorporating archival material into undergraduate information literacy instruction*. Librarians' Association of the University of North Carolina at Chapel Hill (LAUNC-CH) Research Forum, Chapel Hill, NC.

Gilbertson, Kevin, & Bessou, Jean-Paul. (2011, March). *Growing your own next-gen catalog: VuFind @ ZSR*. Next-Gen Discovery Tools in ASERL Libraries: VuFind, Online.

Jeong, Sarah. (2010, November). *Core resources on time series analysis for academic libraries: A selected, annotated bibliography*. Charleston Conference, Charleston, SC.

Jeong, Sarah, & Lock, Mary Beth. (2010, October). *Lessons learned: Developing an information literacy course for science majors and pre-med students*. Library Instruction at the Point of Need Conference, Thomasville, NC.

Keener, Molly. (2010, August). *Scholarly communication 101: Starting with the basics*. ACRL Scholarly Communication Road Show, Lehigh University, Bethlehem, PA

Keener, Molly. (2011, January). *Data discoverability: Institutional support strategies*. ScienceOnline, Research Triangle Park, NC.

Keener, Molly. (2011, April). *New models of scholarship: Exploration & engagement*. The Duke Endowment Libraries Symposium, Johnson C. Smith University, Charlotte, NC.



Dean Sutton making opening remarks at the Conference for Entrepreneurial Librarians.

"My research sessions were phenomenal! Without these librarians and the books that were available I would not have been able to complete this project."

- Wake Forest student



Library faculty participated in the Founders' Day Convocation



ZSR Library hosts the annual Faculty Author Dinner.



ZSR presentation on cloud computing at the LITA National Forum in Atlanta

"When I come in, whether in search of a scholarly article or for the latest installment of *Mad Men*, I always feel welcomed by our warm & engaging staff."

– WFU staff

Keener, Molly. (2011, May). *Scholarly communication 101: Starting with the basics*. ACRL Scholarly Communication Road Show, University of St. Thomas, Minneapolis, MN.

Keener, Molly. (2011, June). *Scholarly communication 101: Starting with the basics*. ACRL Scholarly Communication Road Show, The Ohio State University at Newark, Newark, OH.

Keener, Molly. (2011, June). "Webinar learning series: A feasibility study for ALA's Learning Round Table." 2011 Emerging Leaders poster session. American Library Association Annual Conference, New Orleans, LA.

Kelley, Steve, & Burris, Christian. (2011, March). *FixZak: A collaborative approach to electronic resource maintenance*. North Carolina Serials Conference, Chapel Hill, NC.

Lock, Mary Beth. (2010, July). *Texting for ILL notification*. North Carolina Interlibrary Loan Conference, Winston-Salem, NC.

Mitchell, Erik. (2010, October). *Generalizing mobile applications for multiple libraries*. Library & Information Technology Association National Forum, Atlanta, GA.

Mitchell, Erik. (2010, November). *Reading the silver lining: The potential of cloud computing for libraries*. Indiana Online Users Group Meeting, Indianapolis, IN.

Mitchell, Erik. (2011, January). *LITA top technology trends panel*. American Library Association Midwinter Meeting, San Diego, CA.

Phillips, David, Cunningham, Ann, & Pressley, Lauren. (2011, March). *Exploring the combination of techniques of instructional design, the humanities, and digital media in an archival format*. THATCamp SouthEast, Emory University Library, Atlanta, GA.

Pressley, Lauren. (2010, October). *Finding our students at their point of need: As higher education changes, so too does the point of need*. Library Instruction at the Point of Need Conference, Thomasville, NC.

Pressley, Lauren. (2010, December). *Re-visioning teaching: Adapting to a changing educational environment*. Innovation by Design: Re-visioning the Library, New York, NY.

Pressley, Lauren. (2011, January). *LITA tech set authors conversation*. American Library Association Midwinter Meeting, San Diego, CA.

Pressley, Lauren. (2011, March). *Change is what keeps it interesting*. Staying Vital in a Time of Change, Chapel Hill, NC.

Pressley, Lauren. (2011, April). *The changing library: Who we were is who we are*. University of North Carolina at Greensboro, Greensboro, NC.

Pressley, Lauren, & Gilbertson, Kevin. (2011, March). *QR codes*. *Computers in Libraries*, Online.

Scanlon, Mary. (2011, May). *Using social media for professional development*. CareerWise: A Career Workshop for Library Professionals, Guilford College, Greensboro, NC.

Scanlon, Mary. (2011, June). *Using the economic census for business research*. Help! I'm an Accidental Government Information Librarian..., Government Resources Section, North Carolina Library Association, Online.

Smith, Susan. (2011, June). *From department director to race director*. American Library Association Annual Conference, New Orleans, LA.

Tedford, Rosalind. (2011, March). *QR codes in academic libraries: Searching for the tipping point*. Association of College and Research Libraries Annual Conference, Philadelphia, PA.

Tedford, Rosalind. (2011, May). *How to build it so they will come: Implementing a successful for-credit information literacy program*. Librarians' Association of the University of North Carolina at Chapel Hill (LAUNC-CH) Research Forum, Chapel Hill, NC.

PUBLICATIONS

Keener, Molly, & Sarli, Cathy. (2010). Public access policy support programs at libraries: A roadmap for success. *College & Research Libraries News*, 71(10), 539-542.

McCallum, Carolyn, & Collins, Bobbie. (2011). Enhancing the information literacy classroom experience: A cataloger and a reference librarian team up to deliver library instruction. *Library Collections, Acquisitions and Technical Services*, 35(1), 10-18.

Mitchell, Erik. (2011). Leveraging site search and analytics to maintain a user-centered focus. *Journal of Web Librarianship*, 5(1), 68-71.

Mitchell, Erik. (2011). The organizational role of Web services. *Journal of Web Librarianship*, 5(2), 146-151.

Mitchell, Erik. (2010). Standards, efficiency, and the evolution of Web design. *Journal of Web Librarianship*, 4(4), 453-455.

Mitchell, Erik, & Hiatt, Derrick. (2010). Using POGIL techniques in an information literacy curriculum. *Journal of Academic Librarianship*, 36(6), 539-542.

Pressley, Lauren, & Gilbertson, Kevin. (2011). Librarians as experts: Using the Web to assert our value. *Computers in Libraries*, 31(4), 19-23.

Scanlon, Mary, & Crumpton, Michael. (2011). Re-conceiving entrepreneurship for libraries: Collaboration and the anatomy of a conference. *Collaborative Librarianship*, 3(1), 16-27.

"Thanks for all you do for our students!
You guys are incredible and I know they appreciate it!"

- Tweet received on ZSR Twitter account



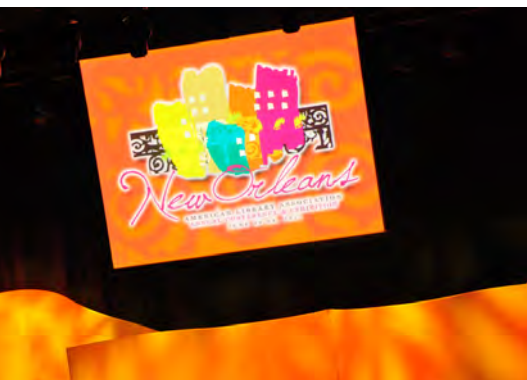
ZSR faculty and staff completed CERT (Community Emergency Response Training) in May, 2011. This group will be able to respond to campus emergencies.



Faculty publications on display

"I successfully defended my thesis on Monday and will now graduate with honors! I couldn't have done it without you."

- Wake Forest student



The American Library Association is one of the major professional associations.



Library faculty attended the ACRL National Conference in Philadelphia

"ILL is the greatest service that the ZSR offers, and I really appreciate all the help your office has given me over the last three years."

-WFU faculty

Smith, Susan, & Sutton, Lynn. (2010). The embedded academic librarian. In D. Zabel (Ed.), *Reference reborn: Breathing new life into public services* (pp. 93-104). Santa Barbara, CA: Libraries Unlimited.

Tedford, Rosalind, & Pressley, Lauren. (2010). Administrative support for librarians teaching for-credit information literacy. In C.V. Hollister (Ed.), *Best practices for credit-bearing information literacy courses* (pp. 42-52). Chicago, IL: Association of College and Research Libraries.

OFFICES HELD IN PROFESSIONAL ASSOCIATIONS

Brown, Wanda. Black Caucus of the American Library Association, Conference Planning Committee, Chair. North Carolina Library Association, Vice President/President-Elect. North Carolina Library Association, 2011 Conference Planning Committee, Chair.

Corbett, Lauren. Association for Library Collections and Technical Services, Acquisitions Section, Chair. CLOCKSS, Board of Advisors.

Cramer, Carol. North Carolina Library Association, Finance Committee, Chair. North Carolina Library Association, 2011 Conference Planning Committee, Poster Sessions Co-Chair.

Fansler, Craig. North Carolina Preservation Consortium, President.

Kelley, Steve. Library & Information Technology Association/Association for Library Collections & Technical Services, MARC Formats Interest Group, Chair. North American Serials Interest Group, Executive Board. North American Serials Interest Group, Membership Development Committee, Vice Chair. North Carolina Library Association, 2011 Conference Planning Committee, Exhibits Chair. North Carolina Library Association, 2011 Conference Planning Committee, Store Chair.

Jeong, Sarah. North Carolina Library Association, 2011 Conference Planning Committee, Public Relations Co-chair. North Carolina Library Association, Women's Issues in Libraries Round Table, Web Coordinator.

Mitchell, Erik. Library & Information Technology Association, Library Hi-Tech Award Committee, Chair.

Pressley, Lauren. Horizon Project, Board of Advisors.

Scanlon, Mary. Business Librarians in North Carolina, Vice Chair.

Smith, Susan. *Journal of Web Librarianship*, Editorial Board. Library & Information Technology Association, 2012 National Forum Planning Committee, Chair.

Sutton, Lynn. Alibris Collection Development Award, Reviewer. Lyasis, Board of Directors. Southern Methodist University Libraries, Executive Board.

Yu, Cristina. North Carolina Interlibrary Loan Users Group, Conference Planning, Chair.

Yun, Audra. *Journal for the Society of North Carolina Archivists*, Editorial Board. North Carolina Preservation Consortium, Secretary. Society of North Carolina Archivists, Archives Week Committee, Chair.

AWARDS

Early, Linda. 2010 Employee of the Year, Wake Forest University.

Keener, Molly. Emerging Leaders Class of 2011, American Library Association.

Smith, Susan. Kovacs Award for Outstanding Alumni Achievement, University of North Carolina at Greensboro, Library and Information Studies Alumni Association.

Z. Smith Reynolds Library. 2011 Excellence in Academic Libraries Award, University Category, Association of College and Research Libraries.

FUNDED GRANTS

North Carolina Humanities Council. (2010, July). Ammons Symposium. Awarded \$7,690 to Principal Investigator Lynn Sutton.

State Library of North Carolina, Library Services and Technology Act. (2010, July). *Biblical Recorder* Digitization Outsourcing Project. Awarded \$75,000 to Principal Investigator Susan Smith.

Provost's Summer Grants for Exploration of Educational Technology. (2011, April). Awarded \$3,500 to Principal Investigators Susan Smith and Erik Mitchell.

Provost's Summer Grants for Exploration of Educational Technology. (2011, April). Awarded \$3,865 to Principal Investigators Katy Harriger (Political Science Department) and Rosalind Tedford.

Provost's Summer Grants for Exploration of Educational Technology. (2011, April). Awarded \$3,865 to Principal Investigators Paige Laughlin (Art Department) and Giz Womack.

Provost's Summer Grants for Exploration of Educational Technology. (2011, April). Awarded \$5,480 to Principal Investigators Lauren Pressley, Kevin Gilbertson, Craig Fansler, and Audra Yun.



A team-building exercise during a retreat at the President's Garage



"Wake the Library" midnight food line

"I was so lost with my research for my lab report, and the librarian was extremely helpful and efficient. I was in and out quickly with everything I needed."
-Wake Forest student

SERVICE HIGHLIGHTS

Instruction	FY2010	FY2011
Presentations to Groups	658	746
Number of Participants	6,423	7,032
Reference Transactions		
In Person	3,249	4,595
Virtual	1,435	969
Total	4,684	5,564
Interlibrary Loan		
Loaned to Other Libraries	8,605	8,736
Borrowed for WFU Users	7,745	7,460
Circulation		
Total	184,824	219,238
Attendance		
Daily Average	1,939	3,015
Website		
Daily Unique Visits	2,651	3,491

RESOURCE HIGHLIGHTS

Collections	FY2010	FY2011
Print Volumes Held	1,418,149	1,398,364
Monographs Purchased	17,459	14,726
Electronic Books Held	443,398	445,782
Additional Access to Electronic Books	0	45,994
Serials Received (Print)	4,533	3,303
Access to Electronic Serials	38,400	41,783
Films/Videos/DVDs Held	19,047	20,710
Microfilm Units	770,412	696,788
Expenditures		
Monographs	\$614,373	\$596,136
Serials	\$2,945,235	\$3,081,489
Other	\$147,395	\$87,173
Total Materials	\$3,707,003	\$3,764,799
Personnel		
Salary and Wages	\$2,680,811	\$2,899,124
Benefits	\$671,235	\$721,048
Total Personnel	\$3,352,046	\$3,620,172
Total Library Expenditures	\$7,574,595	\$8,342,668

DONORS

PRESIDENTIAL TRUST

Mr. John F. Hawley
Mr. Mark J. Kenyon
Mrs. Pamela Wozniak
Mr. Theodore Carl Wozniak

LIBRARY DONORS

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Mr. Prentice E. Armstrong
Mrs. Robin H. Armstrong
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Dr. Laura Channing Baecher
Mr. Theodore J. Baecher
Dr. Sarah E. Barbour
Ms. Jacquelyn Bartholomew Beach
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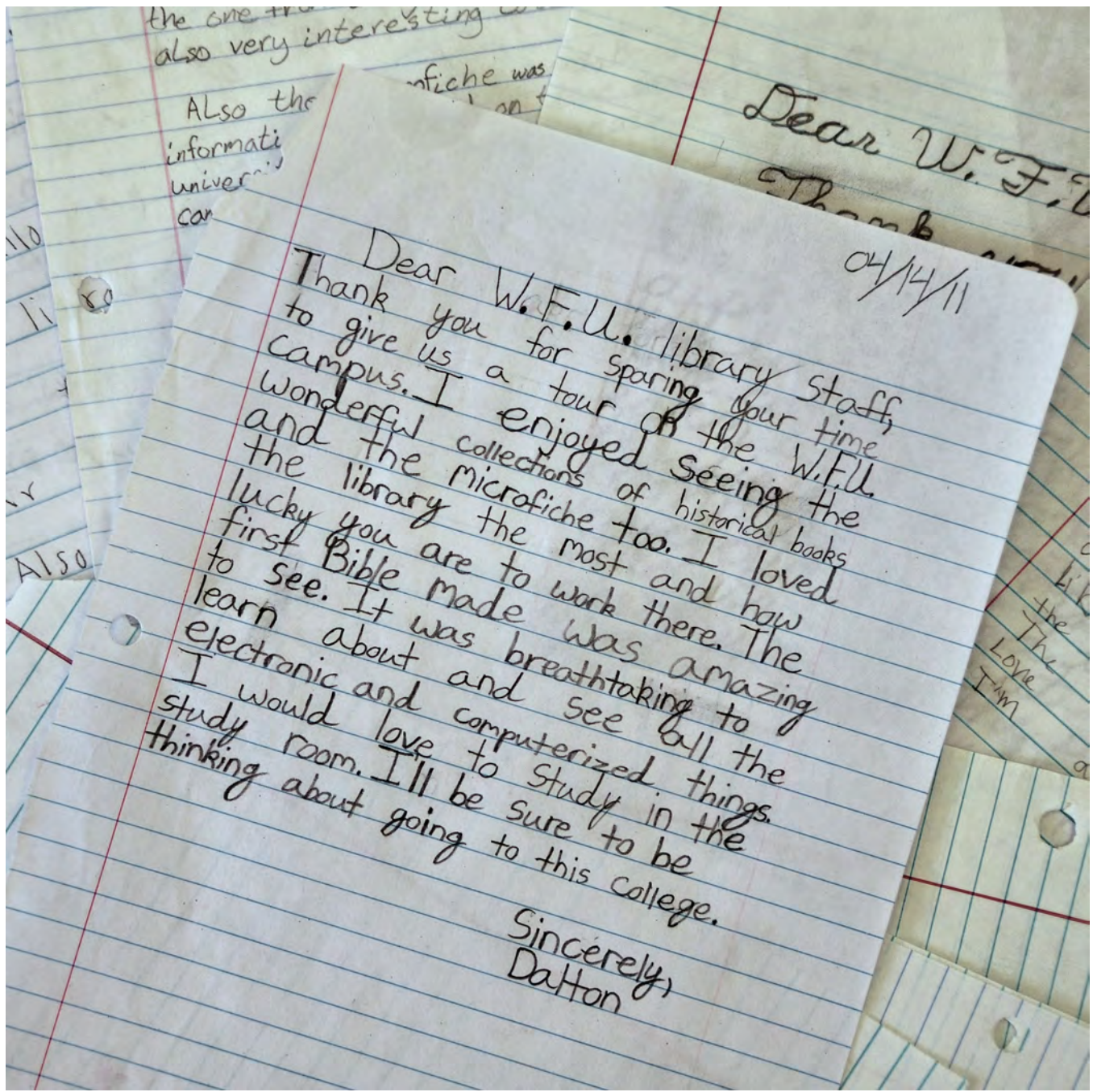
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