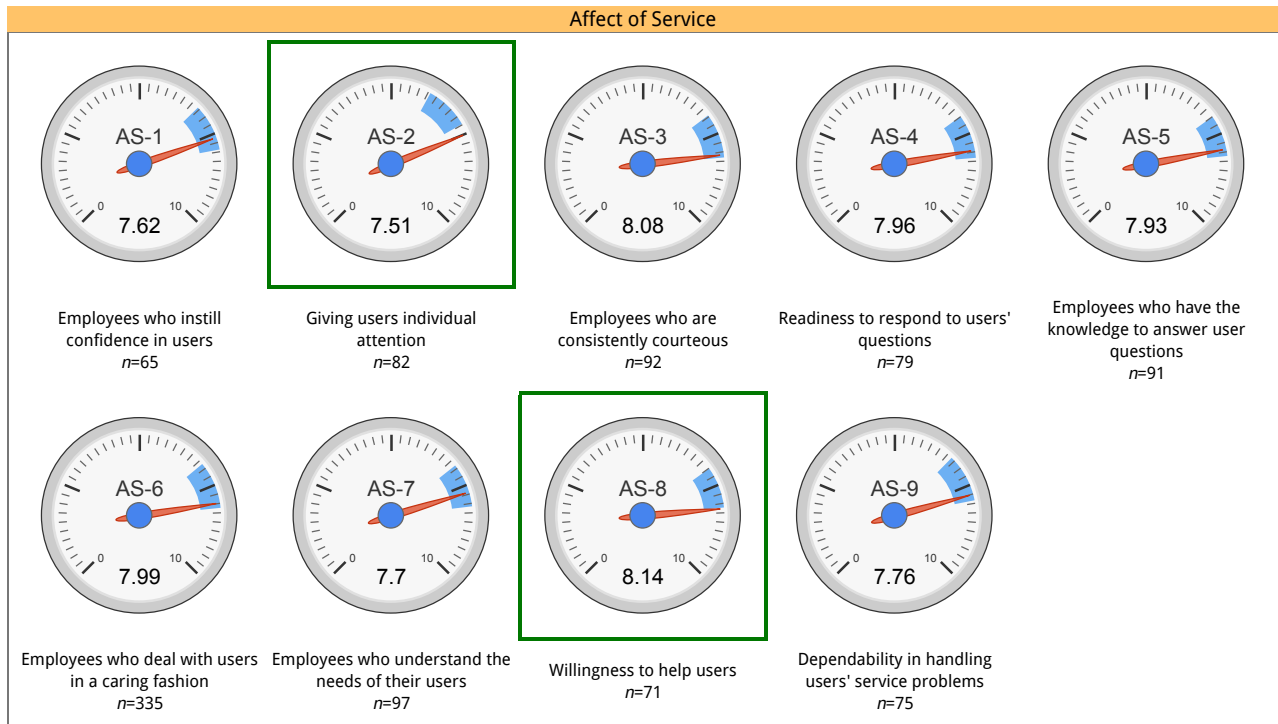


ZSR LibQUAL+ Results, 2014

All Respondents



Legend

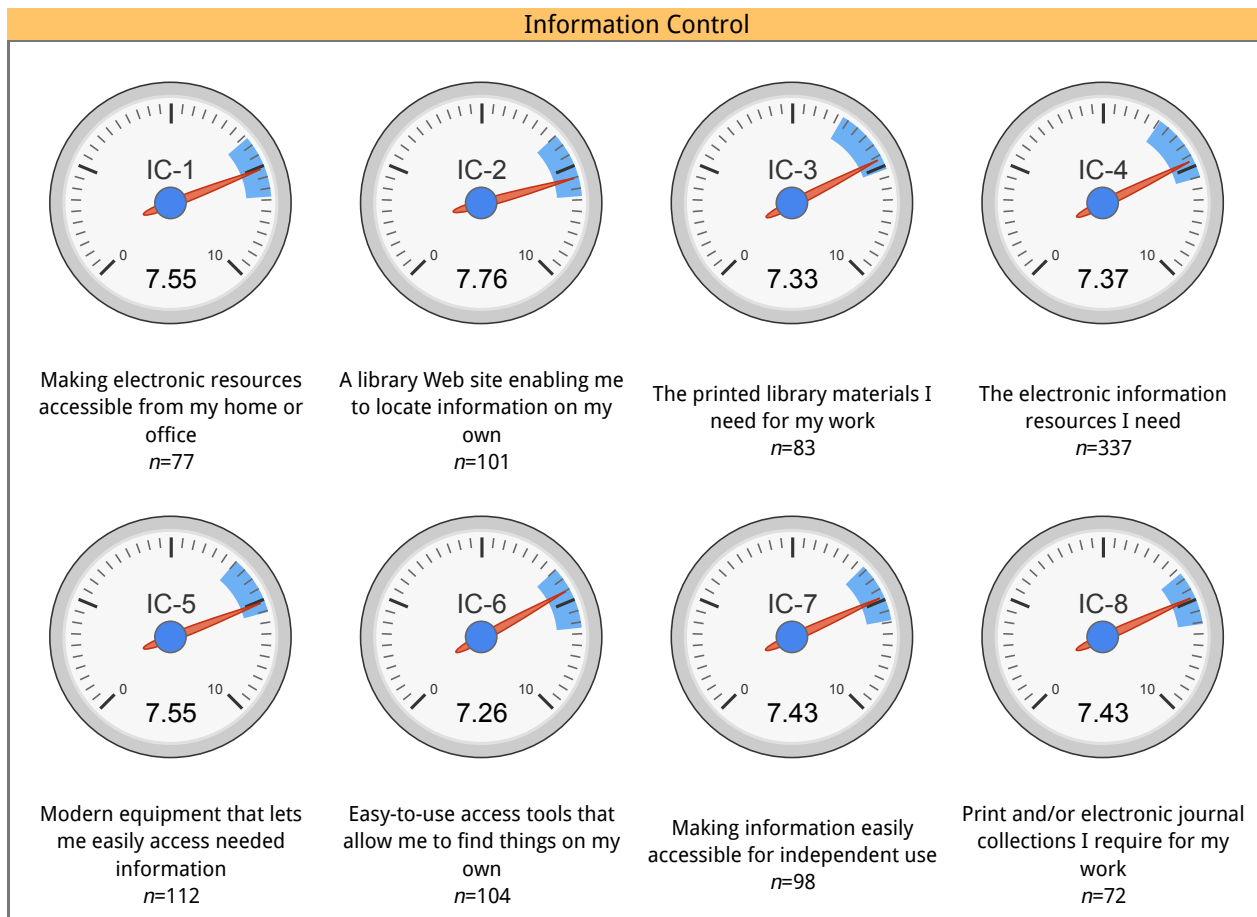
The **blue range** on the dial is the range from users' minimum to desired values.

If the needle on the gauge is in the blue range, we are meeting user expectations (somewhere between minimally and optimally).

If the needle is below the blue range, we are **failing to meet user expectations.** If the needle is above the blue range, we are **exceeding expectations.**

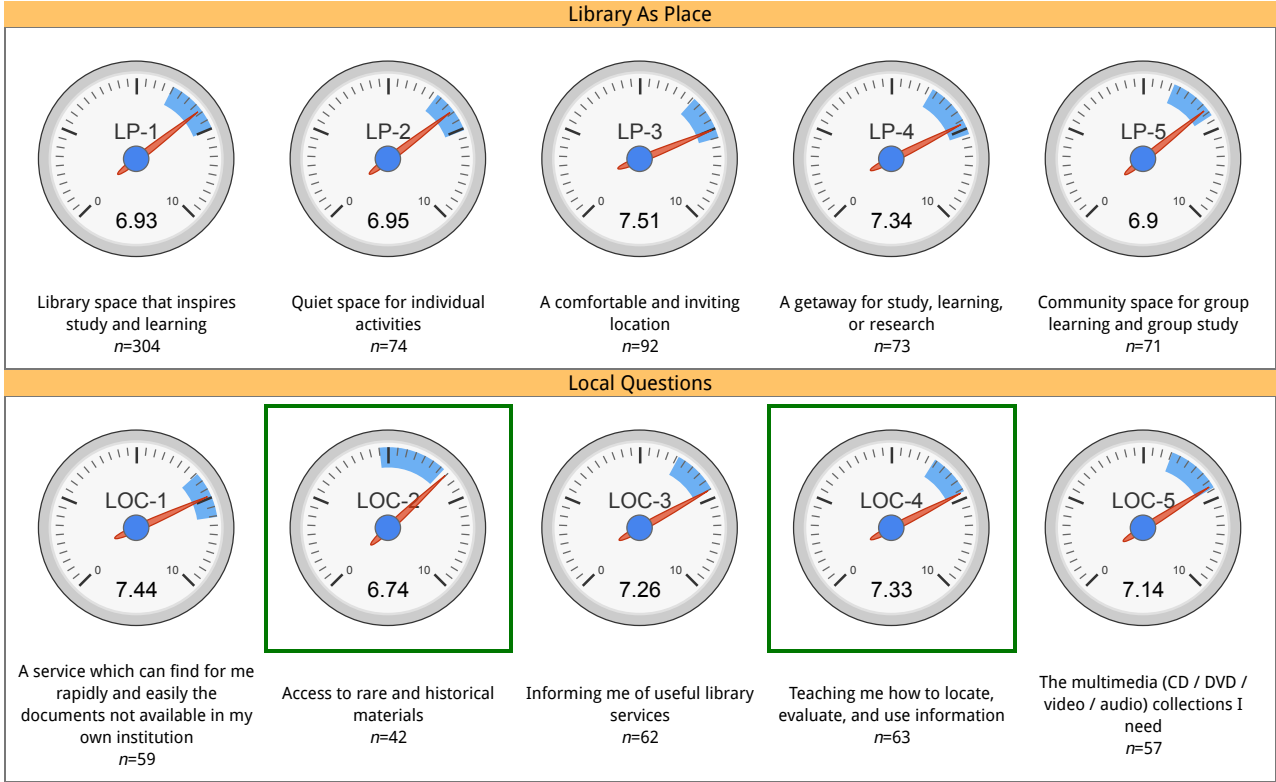
ZSR LibQUAL+ Results, 2014

All Respondents



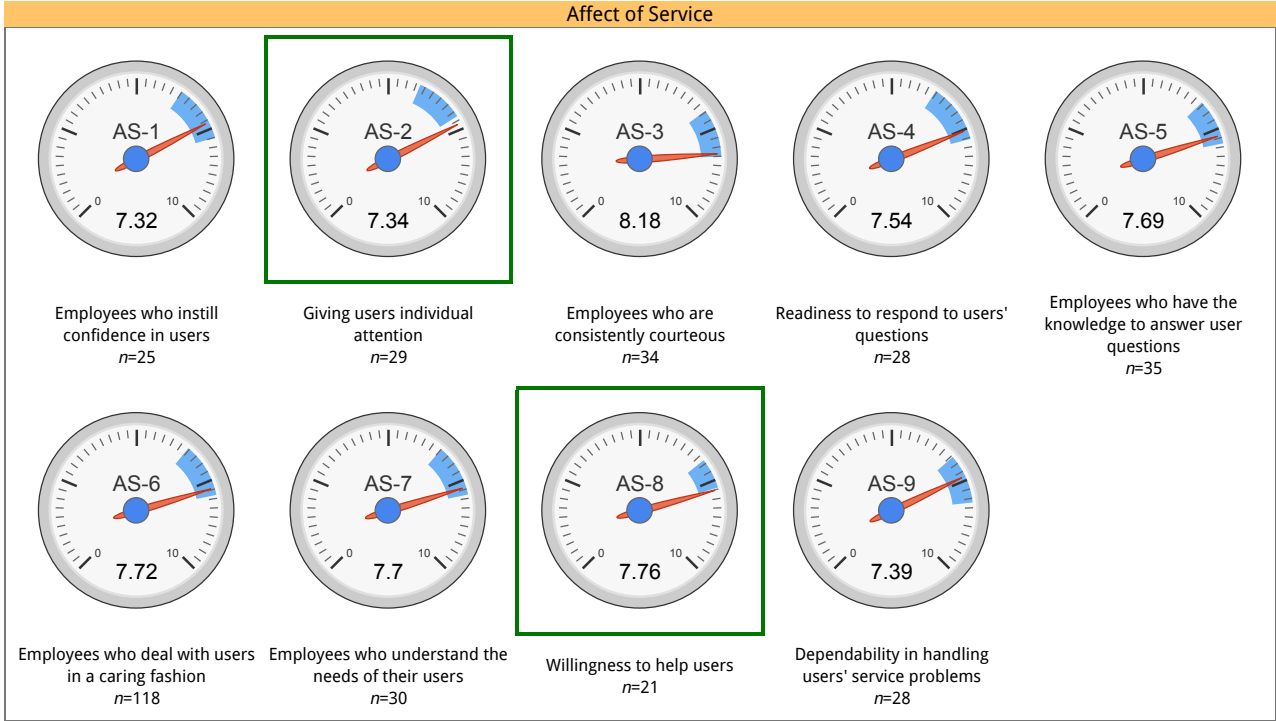
ZSR LibQUAL+ Results, 2014

All Respondents



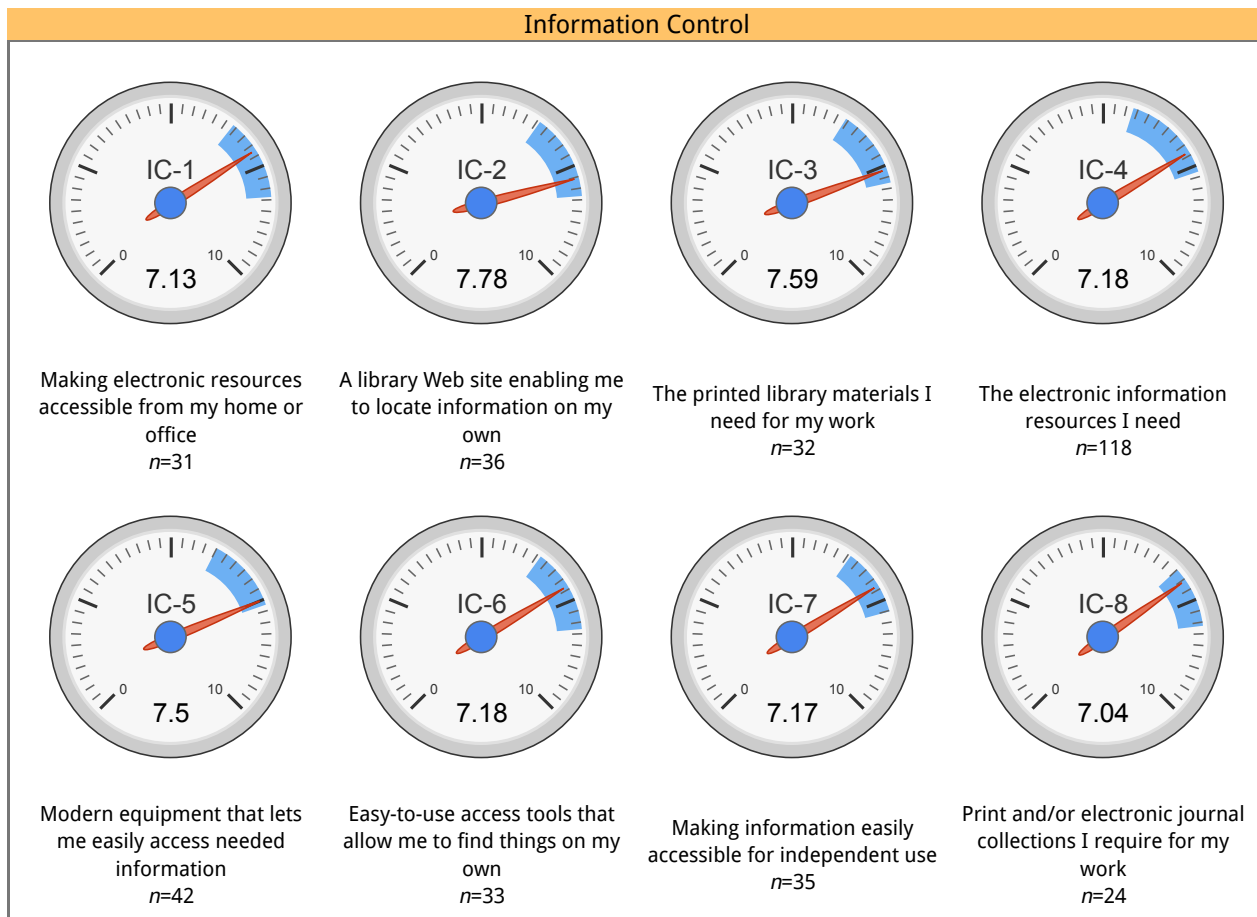
ZSR LibQUAL+ Results, 2014

Undergraduate Students



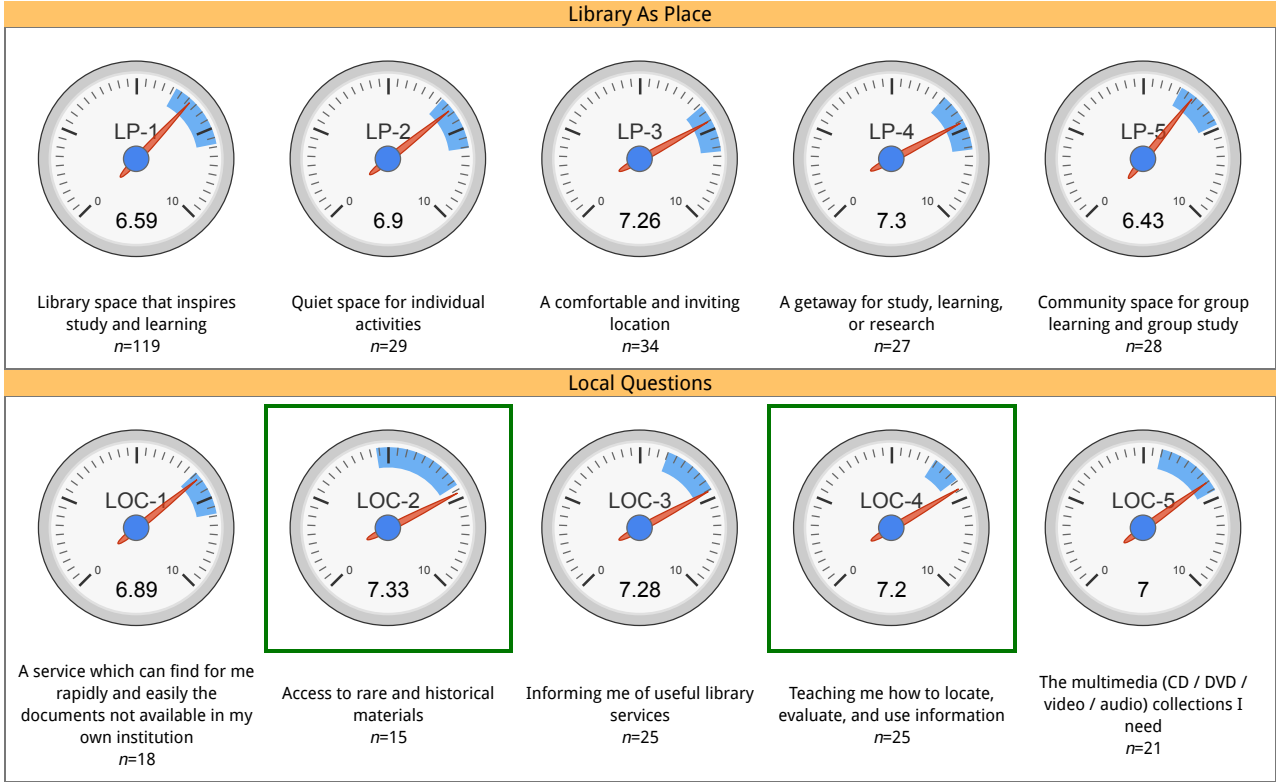
ZSR LibQUAL+ Results, 2014

Undergraduate Students



ZSR LibQUAL+ Results, 2014

Undergraduate Students



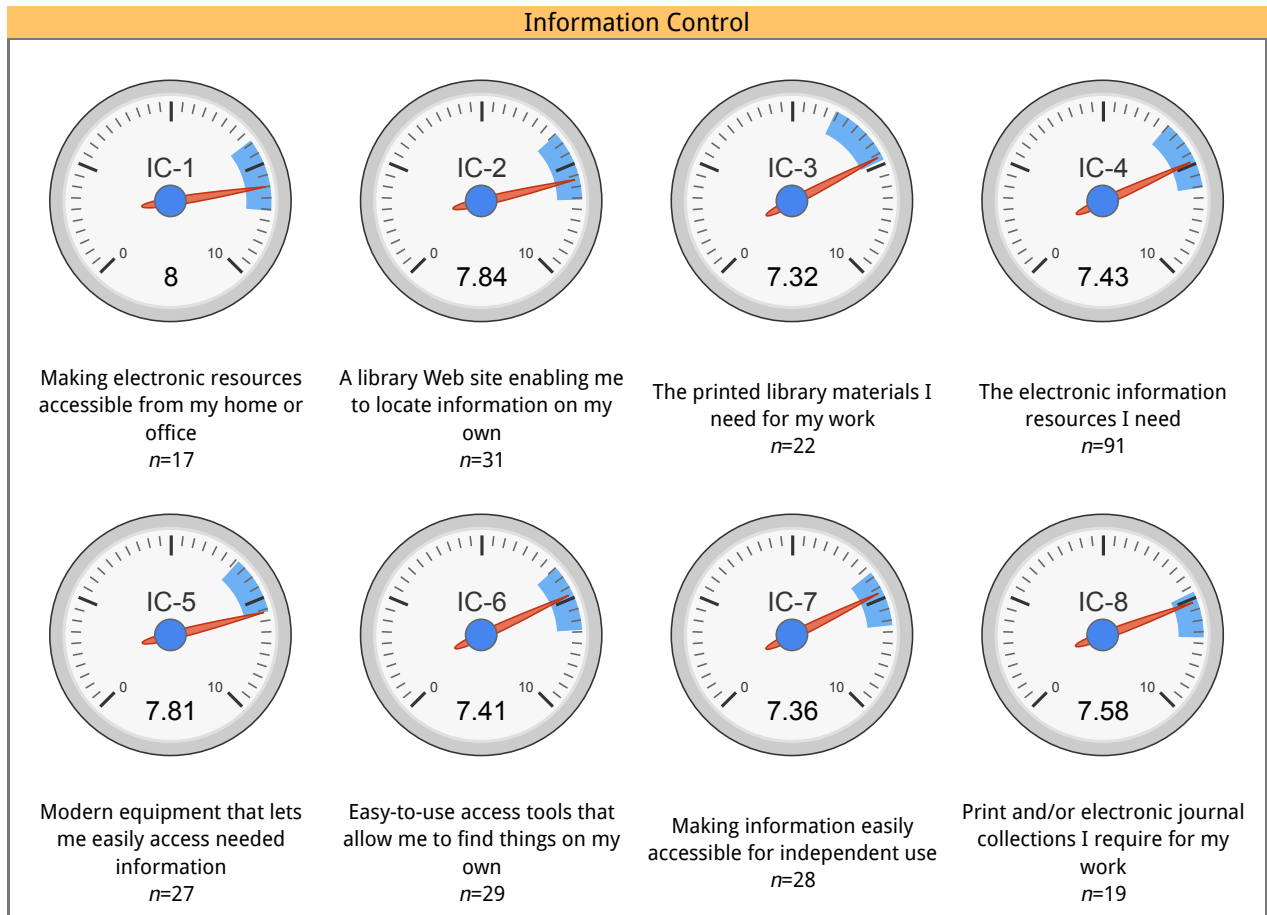
ZSR LibQUAL+ Results, 2014

Graduate Students



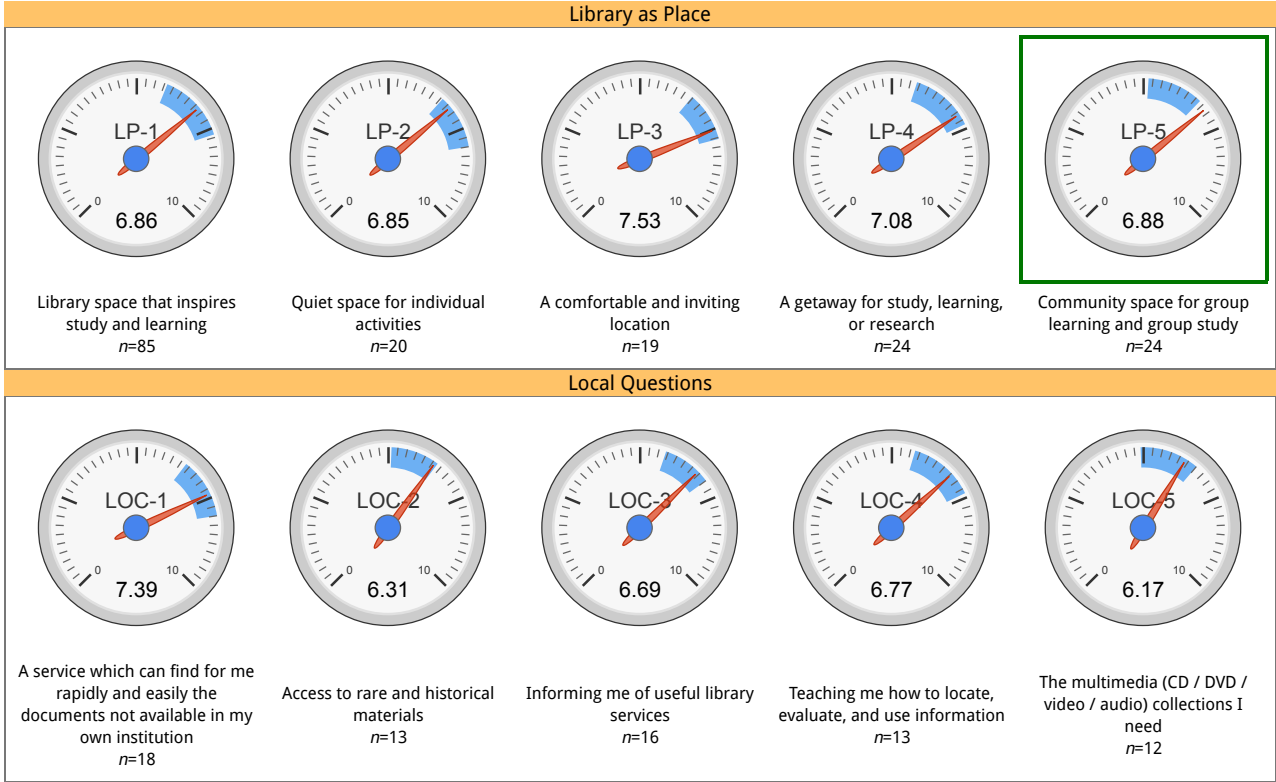
ZSR LibQUAL+ Results, 2014

Graduate Students



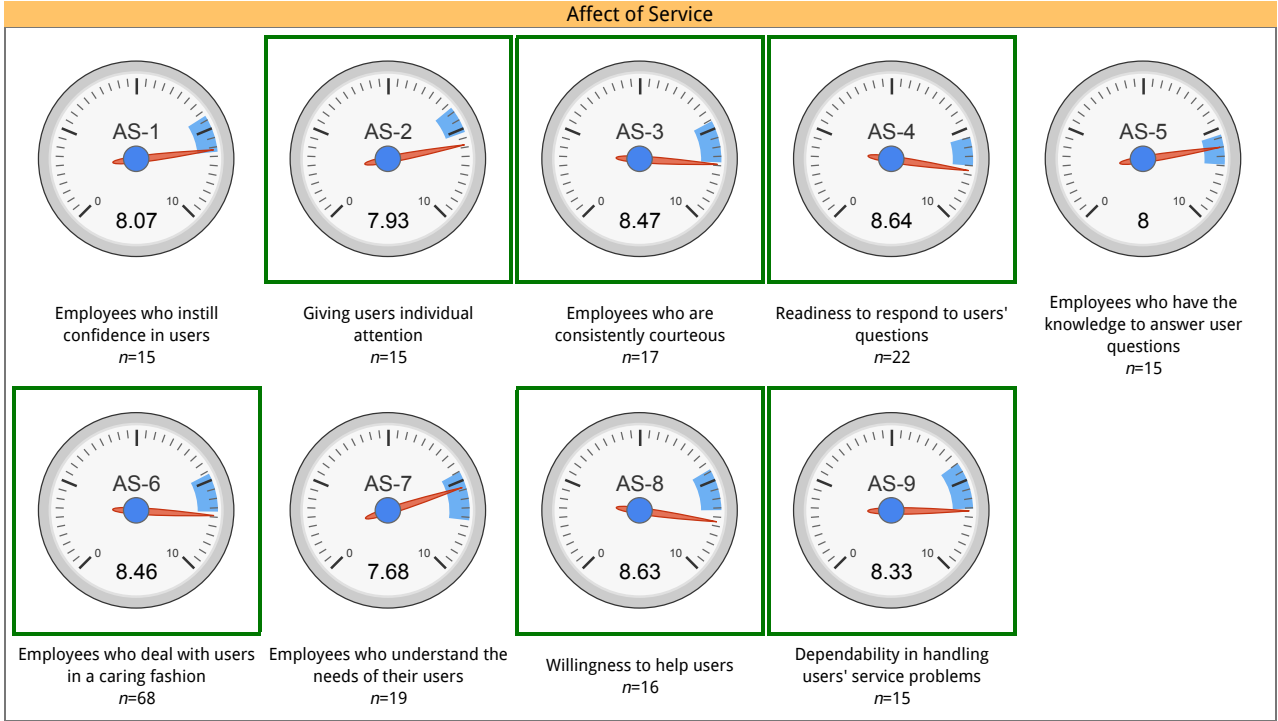
ZSR LibQUAL+ Results, 2014

Graduate Students



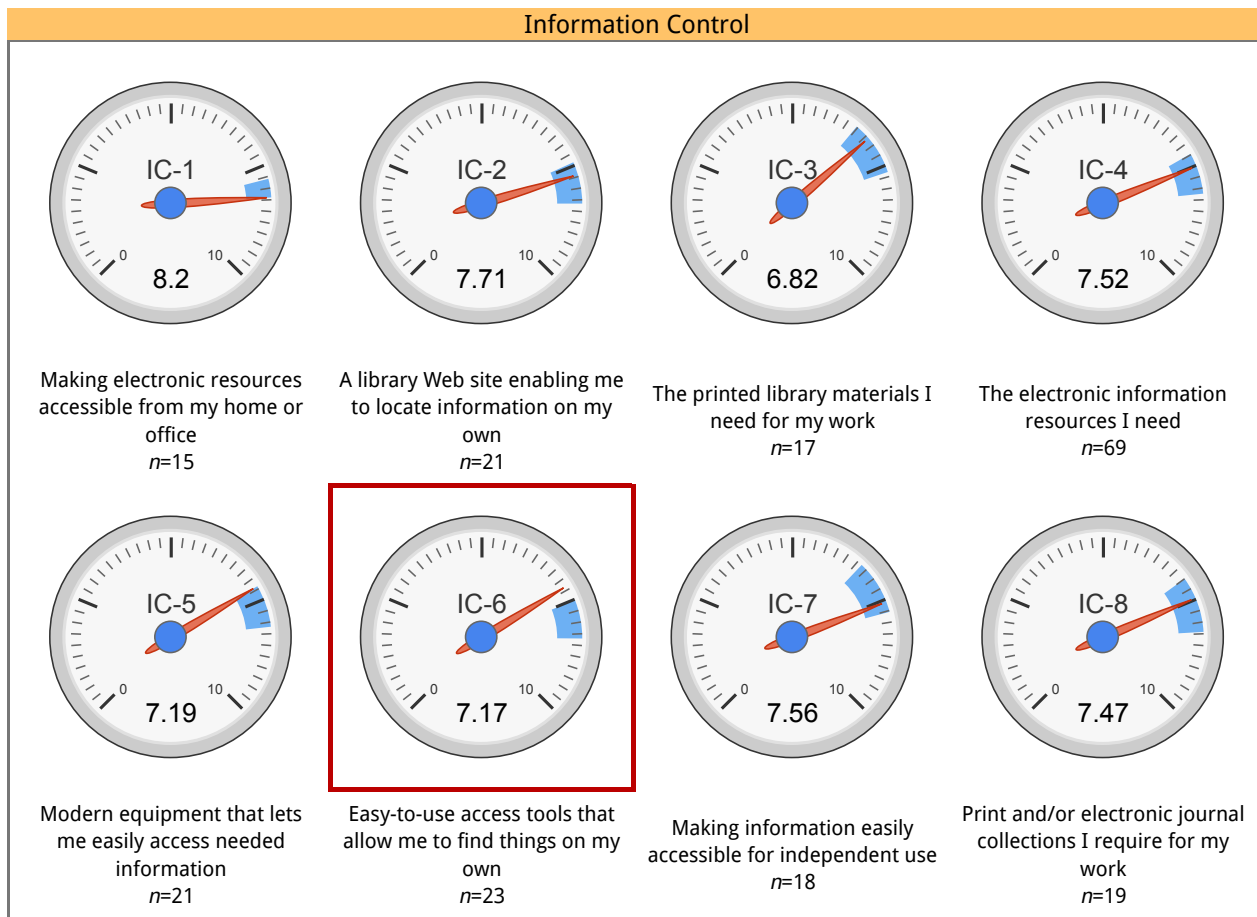
ZSR LibQUAL+ Results, 2014

Faculty



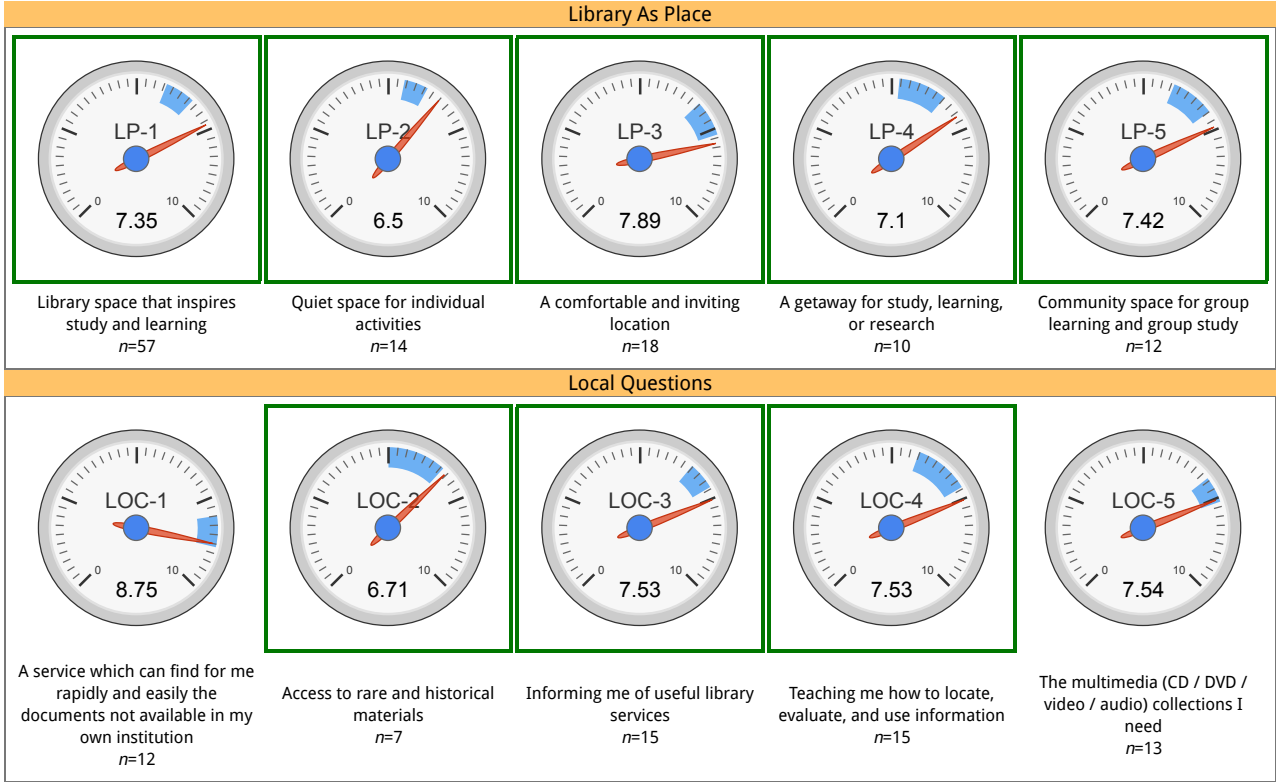
ZSR LibQUAL+ Results, 2014

Faculty



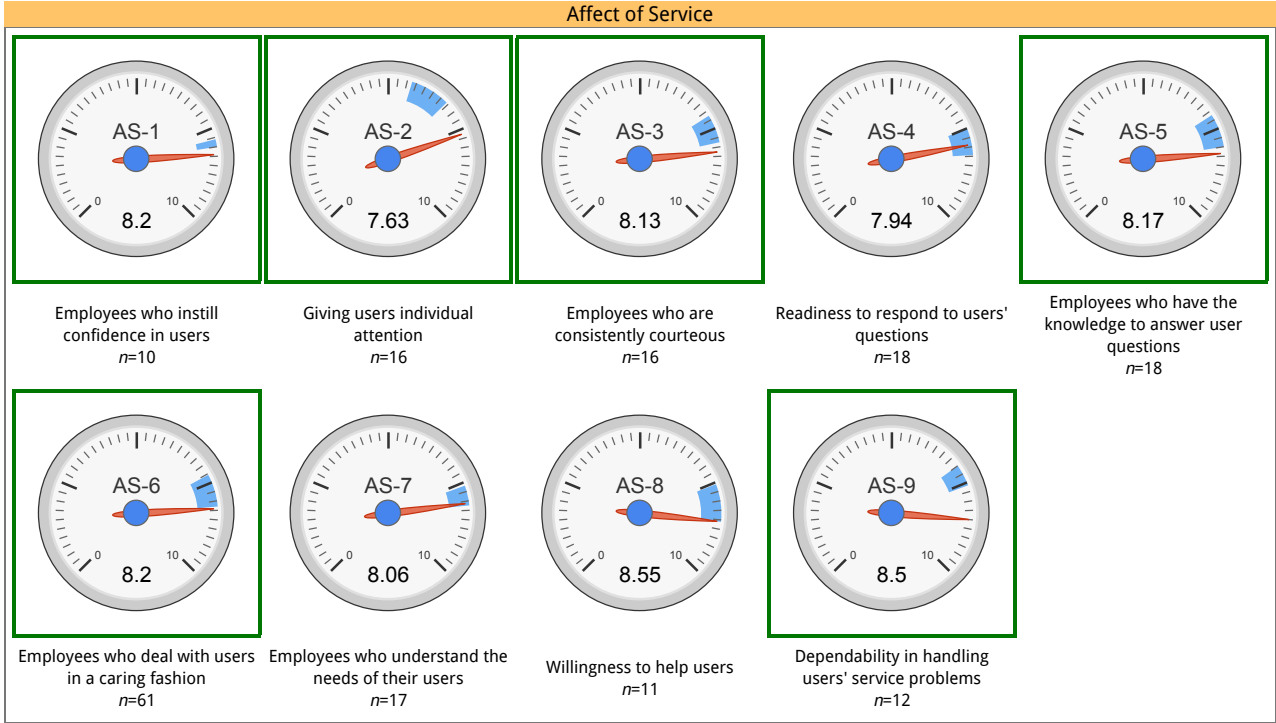
ZSR LibQUAL+ Results, 2014

Faculty



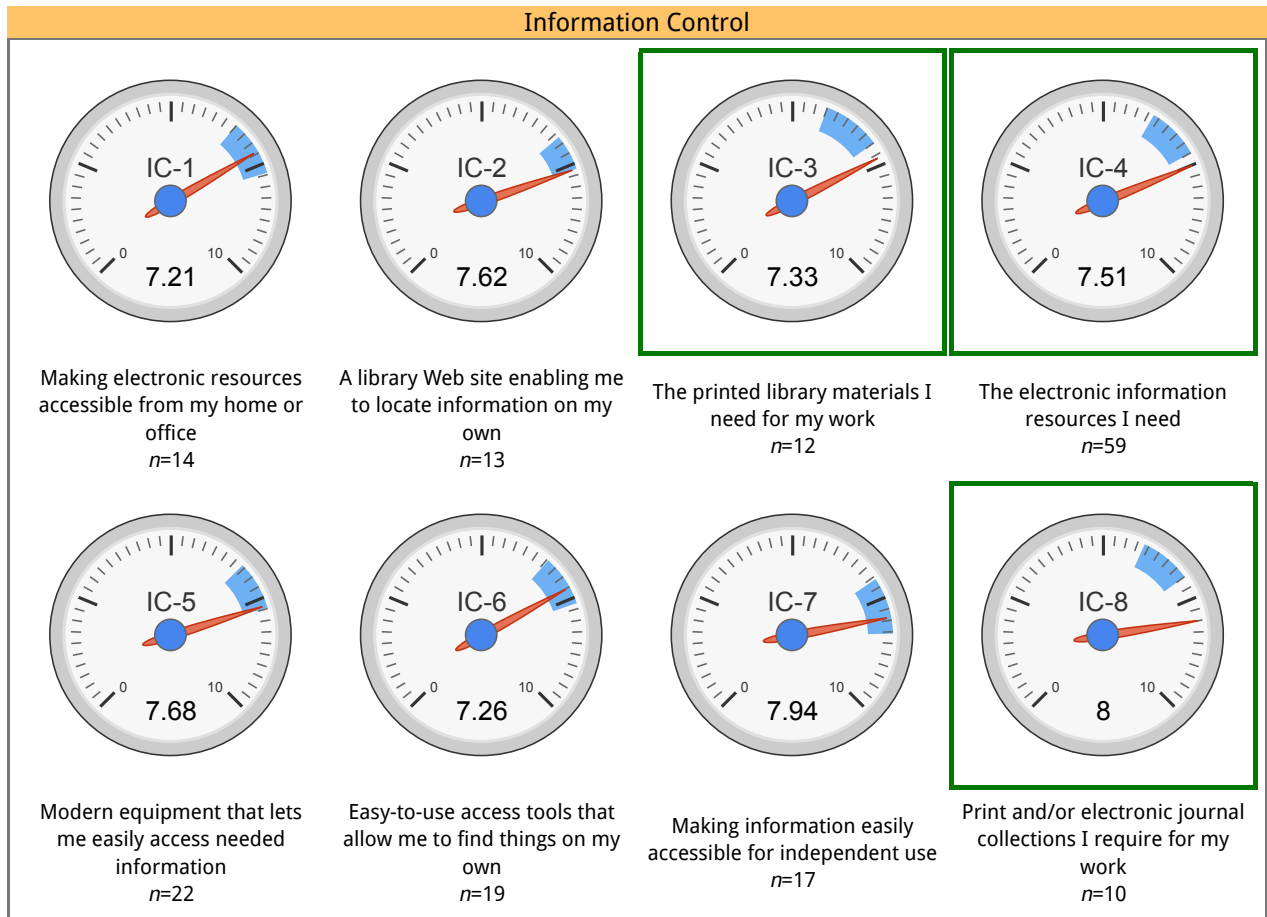
ZSR LibQUAL+ Results, 2014

Staff



ZSR LibQUAL+ Results, 2014

Staff



ZSR LibQUAL+ Results, 2014

Staff

