It is noble work, and we are humbled and honored to do it.

On Sunday, January 9, 2011, life at the Z. Smith Reynolds Library changed forever. On that day, I received the call that ZSR had won the 2011 Excellence in Academic Libraries Award from the Association of College and Research Libraries (ACRL). Thus began a joyous year of celebration and recognition. On January 21, we all woke up to discover the award trumpeted above the fold on the front page of the Winston-Salem Journal. When you become a librarian, you generally don't do it for the glory or the headlines, so the attention ZSR has received both within and outside of Wake Forest University has been exciting and a tad surreal. I was not kidding when I said at the award ceremony that it was like winning the NCAA Championship for libraries!

This award was not just earned in the past year alone. It came after decades of hard work and dedication on the part of every staff member who has ever worked at ZSR, including and most especially former Director Rhoda Channing, who died before she could see this day. In 35 years as a library Dean/Director, I have never seen a group of people who love their work so much and who carry the larger mission of the University so deeply in their hearts at all times.

One of the best things about this recognition is the attention it brings to the work of the library, in fact, all libraries. I believe that was the intent of ACRL in creating this series of awards. It is a most effective form of advocacy on behalf of libraries and the good that they do. The library’s role in society has always been to find and make sense of information and to go further by uncovering the wisdom therein. It doesn’t really matter if the information lives on clay tablets, or scrolls, or codex books, or iPads™. To me, the container is less important than the content. One benefit of this award is the reminder that the worth of libraries has only deepened through the years, even with the advent of technology. We preserve recorded thought and use it to improve the human condition. That sounds a lot like Pro Humanitate, the motto of Wake Forest University. No one has been doing that longer or better than libraries – the keepers of the books and the knowledge inside. It is noble work, and we are humbled and honored to do it.

Onward.

Lynn Sutton
Dean, Z. Smith Reynolds Library
ZSR LIBRARY WINS ACRL EXCELLENCE IN LIBRARIES AWARD FOR 2011

Without a doubt, the highlight of this year at the Z. Smith Reynolds Library was winning the ACRL 2011 Excellence in Academic Libraries award in the university category. In citing the ZSR Library, the selection committee noted the strong institutional focus and values at the library. As the award announcement stated: “The selection committee was impressed with the strong alignment of the library to institutional values and ambitions as evidenced through the variety of programs developed to support and foster student learning. The Z. Smith Reynolds Library is a catalyst bringing together faculty, students and staff. The library values and celebrates its employees whose teamwork creates the energy and vitality evidenced in their application.”

The application (http://cloud.lib.wfu.edu/blog/zsr_excellence/) that the library submitted outlines three key areas of excellence: creativity and innovation, leadership within the field and important relationships with faculty and students. The celebration began with a champagne reception given for library faculty and staff by Provost Jill Tiefenthaler, and festivities continued throughout the year! ACRL President Lisa Hinchliffe presented the award to University President Nathan Hatch at a gala reception held in the library Atrium in March.

BUILDING EXCEPTIONAL FACULTY-STUDENT ENGAGEMENT

High-Density Storage Building Opens: In fall 2010, after years of planning, the ZSR Library received the keys to its off-site storage building, located just a few miles from campus. Like many research libraries, ZSR is seeking to move lesser-used materials off-site to preserve prime campus space for faculty-student collaboration. This climate-controlled, converted warehouse space contains 40-foot-tall high-density shelving with room for over 300,000 volumes. Library staff added the first 140,000 volumes by June 2011. ZSR had previously used a commercial facility to store little-used journals. By utilizing a WFU-owned facility, the library can provide better services, including electronic delivery of digital copies of requested journal articles.

Writing Center Moves to ZSR Library: In August 2010, the Writing Center moved to newly renovated space in ZSR Room 426. The Writing Center faculty and tutors are now even more accessible to students throughout their writing processes. Wake Forest students already use the library for studying, conducting research, drinking coffee and, of course, writing. The Writing Center’s proximity to the ZSR Research & Instruction Department means that students can benefit from coming to the library for assistance with topic generation, responsible research strategies, drafting, revision and citation management.
Cisco Fellow: The Office of the President established the Wake Forest Fellows Program in 2008 to provide recent WFU graduates an opportunity to work in higher education administration in a yearlong internship. This year, ZSR Library successfully collaborated with Information Systems in mentoring the Cisco Fellow, Gretchen Edwards. Gretchen explored and assessed the best ways to integrate Cisco’s technologies for next-generation higher education into the WFU community. The position was situated in the library because ZSR leads the campus in introducing new learning technologies and can stimulate faculty-student involvement with collaborative technologies.

North Carolina Religious History Digitized: The Special Collections Department at ZSR received two grants to facilitate digitization of primary documents of North Carolina religious history.

ZSR participated with colleagues at Duke and UNC-CH on a planning grant. The History of Religion in North Carolina project produced an inventory of primary source materials documenting the religious history of the state. The initiative focused on print sources such as church histories, biographies and published documentation. The results from the planning grant will inform a second-phase grant application to digitize the 8,000 identified titles.

ZSR also received grant funding to digitize and provide online access to one of North Carolina’s oldest continuously published newspapers, the Biblical Recorder. One of the most-used archival resources at ZSR, the Biblical Recorder offers texts and images that open windows into domestic, regional, national and international spheres in the 19th and 20th centuries. The Recorder was the only Southern Baptist publication that published continuously during the Civil War, documenting the powerful effects of events during that pivotal period. Missionary journals from far-flung destinations like India, China, Burma and Africa; medical theories; fashion trends; revivals; agricultural news; and the defining national debates about race, prohibition, suffrage, education and social welfare represent just some of the content that is available and searchable at http://recorder.zsr.wfu.edu. Both grants were funded through the Library Services and Technology Act (LSTA) and were administered by the State Library of North Carolina.

Lending Program for New Technologies: ZSR Library has long focused on exploring new technologies for their potential value in the academy. This year, the library took this concept one step further by buying assorted devices to lend to Wake Forest students, faculty and staff. The program includes iPads, e-book readers and classroom electronic polling clickers. By providing access to equipment that is otherwise not available through the University, ZSR allows users to experiment with academic applications of the technology and to better understand the role of ever-changing technology in academic, business and personal life.

“I was at a loss over how I would teach 21 students the basic technical skills they need, that is, until I met your staff. They made sure that my students have the equipment they need for their field work.”

- WFU faculty
**Innovative Demand-Driven E-book Acquisition Program:** The library launched an exciting e-book project by adding over 40,000 e-books to the catalog in a single stroke. By comparison, ZSR bought about 17,000 print books in all of fiscal year 2010. Even more e-books will arrive regularly. Users can read these recent, academic imprints with almost any device that includes an Internet browser: desktop computer, laptop, tablet and some types of smartphones and e-readers. With this program, the library only pays for what is used. The library pays a small rental fee for the first five uses of an e-book. Higher-use books are purchased for permanent addition to the library collection. The library covers all costs, and readers typically cannot distinguish between rental and purchased e-books. Overall, this arrangement allows the library to make many more books available while keeping within budget.

**Creating and Preserving Opportunity for Students**

**A Major Employer of Student Assistants:** Many students participate in the federally funded work-study program as part of their financial aid package. This award allows a student to earn wages by working in a department within the University. ZSR Library is one of the largest employers of students on campus, hiring over 200 students each academic year. The library commits to filling 70% of these positions with work-study students.

**Connecting the Liberal Arts and the Professions**

**Design of Information Center for the New Farrell Hall:** Since the summer of 2008, WFU librarians have been participating in the multiyear process to merge the graduate and undergraduate Schools of Business. The process began with the administrative merger of the two schools, while the design and construction (now underway) of Farrell Hall will accomplish the physical merger of the two schools. Over the past year, librarians met with Schools of Business administrators, the University Architect and others to design a business information center for the new building. In its current configuration, the center will contain offices for two librarians, meeting space and collaboration space for student groups needing librarian assistance. The space will locate librarians in proximity to the students and faculty for ease of consultation and will enrich librarian involvement in business education. Librarians will teach business students how to conduct research and will assist them in finding appropriate resources for their projects. The groundbreaking ceremony was held in May 2011, and the expected move-in date is late summer, 2013.
Computer Lab for Student Technology Ventures: In August 2010, The Bridge opened the Digital Media Lab. It provides a centrally located environment where students, faculty and staff can explore new digital media and technologies. The lab is funded and managed by the ZSR Library, the Office of Entrepreneurship, Information Systems and the Chambers family fund.

EDUCATING THE WHOLE PERSON

Single Threads Unbraided: A Celebration of the Work of A.R. Ammons: In honor of one of the most famous and talented WFU alumni, the ZSR Library hosted a symposium on the poetry and visual art of A.R. Ammons. Single Threads Unbraided: A Celebration of the Work of A.R. Ammons marked a homecoming for all things related to Ammons. The symposium examined his poetry, art and letters, as well as his contributions to American culture. The three central themes were Ammons’ genius in poetry, his work as a gifted painter and his personal writings as expressed through a dramatic performance of his love letters to his future wife. The two-day event brought together world-class scholars and 200 participants from all over the country. In creating this crossroads conversation, ZSR Library has modeled how libraries can contribute to academic discourse and build community. Funding for this event came in part from the Z. Smith Reynolds Library, the Wake Forest University Provost’s Fund for Academic Excellence and the North Carolina Humanities Council.

The Conference for Entrepreneurial Librarians: From Vision to Implementation
In 2009, the entrepreneurial librarians of the ZSR Library at WFU and the Jackson Library at UNC-G collaboratively created a venue for sharing and fostering the development of entrepreneurial ideas in libraries. The 2011 Conference for Entrepreneurial Librarians was held in March on the Wake Forest University campus. The keynoters and presenters provided interesting and varied positions on the development of entrepreneurial ideas in and for libraries.

StoryCorps Digitization Project: StoryCorps provides “Americans of all backgrounds and beliefs with the opportunity to record, share, and preserve the stories of our lives.” Since 2003, over 70,000 participants have recorded more than 35,000 interviews. StoryCorps came to Winston-Salem in 2009, and 120 of the resulting interviews are included in a local collection that was digitized this year. Streaming audio files of the interviews are accompanied by transcripts and images of the participants. The collection is available from any computer on the Wake Forest network at http://zsr.wfu.edu/collections/digital.

“As a resident of ZSR, it’s the only place to study. Everyone that works in the library is the best. The Bridge is terrific and I’d be in trouble if they weren’t around to continually help me with the computers!”

– Library user
“Everyone I know already feels like the library is the best thing going for faculty, and now it’s official. Congratulations on receiving national recognition for your amazing good work.” – WFU faculty
"Thank you for creating an award-winning library at Wake Forest. I am so glad you are here." – WFU faculty
2010-11 LIBRARY LECTURE SERIES

- Judy Kem. *Teaching modern and contemporary French songs and musicals: Content, copyright laws, and technology.*
- Katy Harriger, Phillip Batten, Patricia Willis and Alta Mauro. *Don’t ask, don’t tell: A panel discussion.*
- Emily Wilson. *License to snoop: Writing the life and editing the letters of a private woman.*
- Mustafa Abdullah. *Social justice and community organizing.*
- Nuhu Yaqub. *Values, education and governance in Nigeria: How would the country get the right balance?*
- Isabel Zuber. *Poetry reading with Isabel Zuber.*
- Marc Yamada. *Ninja in the dragon’s den: The contours of regionalization in East Asian action cinema.*
- Marcus Hill, Eric Jackson and Natalie Sevin. *Celebrating the earth and food: Earth Day @ ZSR.*

LIBRARY EMPLOYEE RECOGNITION AWARDS

- Scott Adair, Outstanding Employee of the Year
- Bridgett Beck, Dedicated Deacon of the Year
- Carol Cramer, Unsung Hero Award
- Carolyn McCallum, Helping Hand Award
- Sydney Schultz, Student Employee of the Year

PROMOTIONS

- Kevin Gilbertson, Assistant Librarian to Associate Librarian
- Lauren Pressley, Assistant Librarian to Associate Librarian

SENIOR SHOWCASE

- Div. II - Carey Carpenter, Romance Languages, *En búsqueda de justicia en la novela sicaresca* (Seeking justice in the Sicaresque novel)
- Div. IV - David Tokarz, Communication, *Accessing a public: Enlightenment rhetoric in first-wave feminism*
- Div. V - Allison Faig, Chemistry, *Nitrite formation through reduction of nitro-containing antibiotics*
Library faculty participated in the Founders’ Day Convocation.

“My research sessions were phenomenal! Without these librarians and the books that were available I would not have been able to complete this project.”
- Wake Forest student

PRESENTATIONS

Bessou, Jean-Paul, Mitchell, Erik, & Gilbertson, Kevin. (2010, October). Making your IT skills virtual: Tools for learning how to implement and administer cloud-based systems. Library & Information Technology Association National Forum, Atlanta, GA.


Fansler, Craig & Yun, Audra. (2011, March). Basic preservation and digitization processes. Red Cross, Winston-Salem, NC.

Fansler, Craig, & Yun, Audra. (2011, May). Inside the box: Incorporating archival material into undergraduate information literacy instruction. Librarians’ Association of the University of North Carolina at Chapel Hill (LAUNC-CH) Research Forum, Chapel Hill, NC.


Jeong, Sarah. (2010, November). Core resources on time series analysis for academic libraries: A selected, annotated bibliography. Charleston Conference, Charleston, SC.

Jeong, Sarah, & Lock, Mary Beth. (2010, October). Lessons learned: Developing an information literacy course for science majors and pre-med students. Library Instruction at the Point of Need Conference, Thomasville, NC.

Keener, Molly. (2010, August). Scholarly communication 101: Starting with the basics. ACRL Scholarly Communication Road Show, Lehigh University, Bethlehem, PA


Keener, Molly. (2011, May). *Scholarly communication 101: Starting with the basics.* ACRL Scholarly Communication Road Show, University of St. Thomas, Minneapolis, MN.

Keener, Molly. (2011, June). *Scholarly communication 101: Starting with the basics.* ACRL Scholarly Communication Road Show, The Ohio State University at Newark, Newark, OH.


Mitchell, Erik. (2010, October). *Generalizing mobile applications for multiple libraries.* Library & Information Technology Association National Forum, Atlanta, GA.

Mitchell, Erik. (2010, November). *Reading the silver lining: The potential of cloud computing for libraries.* Indiana Online Users Group Meeting, Indianapolis, IN.


Phillips, David, Cunningham, Ann, & Pressley, Lauren. (2011, March). *Exploring the combination of techniques of instructional design, the humanities, and digital media in an archival format.* THATCamp SouthEast, Emory University Library, Atlanta, GA.

Pressley, Lauren. (2010, October). *Finding our students at their point of need: As higher education changes, so too does the point of need.* Library Instruction at the Point of Need Conference, Thomasville, NC.


Pressley, Lauren. (2011, April). *The changing library: Who we were is who we are.* University of North Carolina at Greensboro, Greensboro, NC.


Tedford, Rosalind. (2011, May). How to build it so they will come: Implementing a successful for-credit information literacy program. Librarians’ Association of the University of North Carolina at Chapel Hill (LAUNC-CH) Research Forum, Chapel Hill, NC.

PUBLICATIONS


OFFICES HELD IN PROFESSIONAL ASSOCIATIONS


Corbett, Lauren. Association for Library Collections and Technical Services, Acquisitions Section, Chair. CLOCKSS, Board of Advisors.


Mitchell, Erik. Library & Information Technology Association, Library Hi-Tech Award Committee, Chair.

Pressley, Lauren. Horizon Project, Board of Advisors.

Scanlon, Mary. Business Librarians in North Carolina, Vice Chair.


Sutton, Lynn. Alibris Collection Development Award, Reviewer. Lyrasis, Board of Directors. Southern Methodist University Libraries, Executive Board.
Yu, Cristina. North Carolina Interlibrary Loan Users Group, Conference Planning, Chair.


AWARDS

Early, Linda. 2010 Employee of the Year, Wake Forest University.


Smith, Susan. Kovacs Award for Outstanding Alumni Achievement, University of North Carolina at Greensboro, Library and Information Studies Alumni Association.


FUNDED GRANTS


Provost’s Summer Grants for Exploration of Educational Technology. (2011, April). Awarded $3,865 to Principal Investigators Katy Harriger (Political Science Department) and Rosalind Tedford.

Provost’s Summer Grants for Exploration of Educational Technology. (2011, April). Awarded $3,865 to Principal Investigators Paige Laughlin (Art Department) and Giz Womack.

Provost’s Summer Grants for Exploration of Educational Technology. (2011, April). Awarded $5,480 to Principal Investigators Lauren Pressley, Kevin Gilbertson, Craig Fansler, and Audra Yun.

“A team-building exercise during a retreat at the President’s Garage

“Wake the Library” midnight food line

“I was so lost with my research for my lab report, and the librarian was extremely helpful and efficient. I was in and out quickly with everything I needed.”

-Wake Forest student
### SERVICE HIGHLIGHTS

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<thead>
<tr>
<th></th>
<th>FY2010</th>
<th>FY2011</th>
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</thead>
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<tr>
<td>Presentations to Groups</td>
<td>658</td>
<td>746</td>
</tr>
<tr>
<td>Number of Participants</td>
<td>6,423</td>
<td>7,032</td>
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**Reference Transactions**

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<th>FY2010</th>
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<tr>
<td>In Person</td>
<td>3,249</td>
<td>4,595</td>
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<tr>
<td>Virtual</td>
<td>1,435</td>
<td>969</td>
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<tr>
<td>Total</td>
<td>4,684</td>
<td>5,564</td>
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**Interlibrary Loan**

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<tr>
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<th>FY2010</th>
<th>FY2011</th>
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<tbody>
<tr>
<td>Loaned to Other Libraries</td>
<td>8,605</td>
<td>8,736</td>
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<tr>
<td>Borrowed for WFU Users</td>
<td>7,745</td>
<td>7,460</td>
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**Circulation**

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<tr>
<th></th>
<th>FY2010</th>
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<tbody>
<tr>
<td>Total</td>
<td>184,824</td>
<td>219,238</td>
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**Attendance**

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<th>FY2010</th>
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<tr>
<td>Daily Average</td>
<td>1,939</td>
<td>3,015</td>
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**Website**

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<th>FY2010</th>
<th>FY2011</th>
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<tbody>
<tr>
<td>Daily Unique Visits</td>
<td>2,651</td>
<td>3,491</td>
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### RESOURCE HIGHLIGHTS

**Collections**

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<tr>
<th></th>
<th>FY2010</th>
<th>FY2011</th>
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</thead>
<tbody>
<tr>
<td>Print Volumes Held</td>
<td>1,418,149</td>
<td>1,398,364</td>
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<tr>
<td>Monographs Purchased</td>
<td>17,459</td>
<td>14,726</td>
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<tr>
<td>Electronic Books Held</td>
<td>443,398</td>
<td>445,782</td>
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<tr>
<td>Additional Access to Electronic Books</td>
<td>0</td>
<td>45,994</td>
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<tr>
<td>Serials Received (Print)</td>
<td>4,533</td>
<td>3,303</td>
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<tr>
<td>Access to Electronic Serials</td>
<td>38,400</td>
<td>41,783</td>
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<tr>
<td>Films/Videos/DVDs Held</td>
<td>19,047</td>
<td>20,710</td>
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<tr>
<td>Microfilm Units</td>
<td>770,412</td>
<td>696,788</td>
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**Expenditures**

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<th>FY2010</th>
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<tr>
<td>Monographs</td>
<td>$614,373</td>
<td>$596,136</td>
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<tr>
<td>Serials</td>
<td>$2,945,235</td>
<td>$3,081,489</td>
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<tr>
<td>Other</td>
<td>$147,395</td>
<td>$87,173</td>
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<tr>
<td>Total Materials</td>
<td>$3,707,003</td>
<td>$3,764,799</td>
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**Personnel**

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<th>FY2010</th>
<th>FY2011</th>
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<tr>
<td>Salary and Wages</td>
<td>$2,680,811</td>
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<tr>
<td>Benefits</td>
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<tr>
<td>Total Personnel</td>
<td>$3,352,046</td>
<td>$3,620,172</td>
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<tr>
<td>Total Library Expenditures</td>
<td>$7,574,595</td>
<td>$8,342,668</td>
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DONORS

PRESIDENTIAL TRUST
Mr. John F. Hawley
Mr. Mark J. Kenyon
Mrs. Pamela Wozniak
Mr. Theodore Carl Wozniak

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Dr. Oluayito Ibikunle
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Dr. Jane Morehead McConnell
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Ms. Margaret Ann Nowell, Esq.

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Mrs. Martha Hines Foreman
Ms. Dianne Ford
Dr. Margaret Russell Ewalt
Ernst & Y oung Foundation
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Mr. Bryan A. Domagalski
Mrs. Mary S. Dodge
Ms. Margaret H. Deardorff
Mrs. Jermyn Michael Davis
Ms. Giovanna M. Cinelli
Mrs. Margaret Metzler Clendenin
Dr. Megan Elizabeth Clendenin
Dr. Thurman Barrier Clendenin, Jr.
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Mrs. Rachel Stevens Corbett
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Mr. Jermyn Michael Davis
Ms. Margaret H. Deardorff
Mrs. Mary S. Dodge
Mr. Bryan A. Domagalski
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Ernst & Young Foundation
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Ms. L.J. Faucette, WPE
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Dr. Arthur Searle Foreman, Jr.
Mrs. Martha Hines Foreman
Dr. Elinor Folger Foster
Dr. Robert Dodd Fuller
Ms. Elizabeth Ruth Gentile, P.A.-C.
Ms. Emily Fisk Giffin
Mr. Bryan Benson Gillespie

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Mr. Bobby Joe Womack
Mr. John Raynor Woodard, Jr.
Mrs. Linda W. Woodard
Mr. Michael Paul Woody
Ms. Gretchen Stratmann Wright
Dr. Wei-Ning Xiang

Ms. Kristin Nicole Battaglini
Ms. Caroline B. Betts
Ms. Chelsea Anne Boltja
Dr. John Harden Borwick
Mr. Dominique Vincent Bouillet
Mr. Michaele L. Bowers
Mrs. Alven Brown
Ms. Taylor Bachert Brown
Ms. Wanda K. Brown
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Dr. Robert T. Bryan
Ms. Vera Cecilia Castro
Mr. Adam Bruce Chinlund
Mr. Bradford M. Chinlund
Mrs. Nancy Brandon Chinlund
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Mr. Philip Benjamin Comer
Mr. Brian Patrick Cotter
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Ms. Carol Joyner Cramer
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Mr. Robert J. Creedon
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Mr. Dustin Crouch
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Mr. Namon Leo Daughtry
Mrs. Anna Marie Davenport
Mr. Joel Alexis De Leon Quintero
Ms. Jennifer Lynn Dent
Ms. Tomara DiVenere
Ms. Gretchen Elizabeth Edwards
Mr. Ryan H. Estabrook
Ms. Amelia Caterina Fatsi
Mr. Eric Fearn
Ms. Melanie Jane Firestone
Ms. Cassidy Robley Forman
Mr. Robert Graham Foster
Dr. Thomas Edward Frank
Ms. Morgan Lindsay Franklin
Ms. Eleanor Kathleen Fuller
Mr. Bruce Alan Gardner
Mr. Eric G. Gibbs
Ms. Margaret ElizabethGigler
Ms. Elizabeth Ann Goldberg
Mrs. Jennifer Ellen Golwyn
Mrs. Sara Redmon Gravitt
Mr. Van Ferguson Gravitt
Dr. Heath L. Greene
Ms. Leslie Candace Greening
Dr. Amanda Zopp Grimes
Mr. John Alexander Grimes, III
Ms. Marion Kathleen Groat
Mr. Shaun Lee Groat

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Dr. Rebecca Wagner Alexander
Ms. Heidi Ida Arnold
Mr. Nicklaus Powell Ashburn
Ms. Mari A. Atwell
Mr. Marcus Lee Ballard
Mrs. Dionne Doschia Barner
Dr. Elizabeth Irene Barron

Wake the Library

Ms. Margaret Ann Nowell, Esq.
Mr. Theodore Carl Wozniak
Dear W.F.U. Library Staff,

Thank you for sparing your time to give us a tour of the W.F.U. campus. I enjoyed seeing the wonderful collections of historical books and the microfiche too. I loved the library the most and how lucky you are to work there. The first Bible made was amazing to see. It was breathtaking to learn about and see all the electronic and computerized things I would love to study in the study room. I'll be sure to be thinking about going to this college.

Sincerely,

Dalton