

Annual Report 2013 - 2014

Z. SMITH REYNOLDS LIBRARY



WAKE FOREST
UNIVERSITY

REPORT FROM THE DEAN

The Year of Extreme Outreach

In 2013-14, the Z. Smith Reynolds Library went beyond its traditional mission — helping students, faculty and staff succeed — and purposefully engaged a broader community with extreme outreach.

Alumni are natural targets for outreach, as they used to be the students that ZSR considers its primary users. Realizing that the need for good research and reliable information doesn't stop when students graduate, ZSR began providing Wake Forest University alumni with complimentary access to selected subscription databases in November 2013. Alumni were also the audience for a weekend of intellectual engagement when ZSR partnered with the Alumni Office in April 2014 to offer Connections and Conversations, a symposium around the theme of well-being.

Parents were invited into the ZSR community when we held a Dean's List Gala in early spring. This elegant soiree in the library Atrium honored senior students who had made the Dean's List in either their junior or senior year. President Nathan Hatch immediately declared the event a new Wake Forest tradition.

The national news has been filled with dire predictions of the systemic change coming to higher education. This is similar to the dire predictions libraries have faced for decades. Libraries have needed to embrace change in order to survive since at least the invention of the Internet. And survive, we did. Some, like ZSR, have even thrived and led their communities to new levels of innovation and creativity. In March 2014, I moderated a distinguished panel that explored the future of higher education and how Wake Forest could find a way to survive and thrive in a new educational environment.

Late in the spring came a surprising new development. Provost Rogan Kersh asked me to take on the role of Vice Provost of the University, a distinct honor, but one that required me to leave my beloved ZSR. In 2014-15, I will transition to my new role, while guiding the library until a successful search for a new Dean is completed. Thus, this is the last message I will write for the Annual Report. It has been the honor of my life to lead this remarkable library. Even as I move forward, my heart remains with ZSR.

Onward.

Lynn Sutton, Ph.D.
Dean, Z. Smith Reynolds Library



ENGAGING THROUGH OUTREACH

As noted in Dean Sutton's report, this past year has been the Year of Outreach at ZSR Library. Outreach vehicles ranged from events to online classes to databases. Several activities were very ambitious in scope:

The Big Disruption: The Coming Transformation of Higher Education. This University-wide event was a panel discussion that included Provost Rogan Kersh, Vice President of Personal and Career Development Andy Chan, and Mike Riley, a Wake Forest alumnus who is currently the editor of *The Chronicle of Higher Education*. Dean Lynn Sutton served as moderator of the panel. Over 200 attendees listened to a discussion on topics such as MOOCs, the value of a liberal arts degree, tenure, unsustainable costs, changing demographics, admissions and the failure of the model.



Dr. Ed Wilson chats with alumni at Connections & Conversations

Connections and Conversations. This program started with a suggestion from an alumnus and member of the Board of Visitors. He noted that not all Wake Forest alumni come back for Homecoming and other sports-centered events. He wondered if the University could offer alumni a weekend back on campus centered around intellectual topics, where participants could engage with faculty on ideas, just like in the old days. That sounded so worthwhile that Dean Sutton offered to work with the Alumni Office to make it happen. By holding

the event in ZSR, alumni who had not seen the library in a while could witness the changes that had happened over the years. The theme of the weekend was “well-being” because of its central importance to the University. Faculty and staff speakers focused on eight dimensions of well-being. Provost Kersh, Vice President for Campus Life Penny Rue, and Student Government President Jacqueline Sutherland delivered keynote addresses.

Dean's List Gala. This event celebrated the academic success of WFU seniors. About 300 students, family members and faculty gathered in the Atrium on a Friday evening during the spring Family Weekend to honor seniors who achieved Dean's List honors during their junior or senior years. This exceptional event was co-sponsored by the Office of the Dean of the College with support from Campus Life and the Office of Parent Programs. Since many of these students call ZSR their second home and spend much of their undergraduate experience studying there, they enjoyed sharing the experience with their parents.

Continuation of ZSRx. ZSRx brings lifelong learning opportunities to the greater Wake Forest community. These free, open, online courses informally connect alumni, parents, and families to new skills and ideas in an interactive online

learning environment. Three new courses were offered on the ZSRx platform in 2013-14. For more information on ZSRx visit <http://zsr.wfu.edu/about/zsrx/>.

- *ZSRx Parents & Families: Deacon Development 101* (October 2013): This four-week online course for parents and families of Wake Forest students sought to bring participants to a fuller understanding of how today's generation of students experiences their college years. The course explored how parents can help their students develop crucial skills like resilience and self-advocacy, and how students might develop greater awareness of their own identities. The participants interacted with student development experts on campus while learning about how students can reach their potential and find their niche on campus.
- *ZSRx Digital Publishing* (February 2014): This informal, three-week online course explored the “past, present, and future perfect tenses” of e-books, self-publishing, and the digital publishing landscape.
- *ZSRx Tweets* (June 2014): Appealing to newcomers to Twitter as well as longtime veterans of the Twitterverse, this fun, three-week course engaged participants in a discussion of how to get started with Twitter and how people use the ubiquitous micro-blogging service in their personal and professional lives.

Alumni Databases. ZSR Library understands that the need for good information does not stop when students leave college. In fact, sometimes it increases. Therefore, ZSR has provided complimentary library borrower cards to alumni for decades. However, many alumni do not live close enough to take advantage of the print collection. To that end, the library invested in a new service in 2013 that provides access to three academic subscription databases that WFU alumni can use from any computer anywhere in the world (<http://zsr.wfu.edu/alumni/>).

INTRODUCING NEW SERVICES

Business Information Commons in Farrell Hall.

The Business Information Commons (BIC) in Farrell Hall formally opened in July 2013. Two ZSR Library faculty relocated to Farrell Hall — Mary Scanlon, Business and Economics Librarian and Bob Hebert, Management Librarian. They are now in position to assist business faculty and students with specialized business information services. The BIC is a collaborative effort between the School of Business and the Z. Smith Reynolds Library. ZSR now provides all library services including Course Reserves, Interlibrary Loan and *ZSR Delivers* to School of Business faculty. ZSR also manages subscription purchases of databases and journals for the School and houses the print book collection.



Business Information Commons at Farrell Hall

Digital Scholarship Unit. ZSR Library launched the Digital Scholarship Unit in 2013. This unit brings together the Scholarly Communication Librarian and the newly created position of Digital Initiatives Librarian. Together, these two librarians provide consultation services in support of faculty scholarship and instruction from inception to implementation. Areas of expertise within the unit include copyright, making scholarship available to the public, Open Access, and digital humanities research and pedagogy.

Web Developer for Academic Support. Responding to ongoing feedback from academic departments, the library moved forward with its goal to hire a half-time Web Developer. This position will provide other campus units with access to Web development, Web design and information architecture services that these units cannot provide on their own. A primary emphasis for this position will be helping Digital Humanities researchers bring their work online. Following an extensive search, the new Web Developer began in summer 2014.

SUPPORTING RESEARCH AND TEACHING

“Religion in North Carolina” Collaborative LSTA Digitization grant. This three-year partnership with the Duke Divinity School and UNC-Chapel Hill seeks to bring together, preserve and provide digital access to published materials by and about religious bodies from North Carolina. Federal funding has enabled the three partner institutions to collect and digitize nearly 800,000 pages during the first two years of the grant project. Funding was provided by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act (LSTA) as administered by the State Library of North Carolina, a division of the Department of Cultural Resources. To see these materials online, visit <http://archive.org/details/ncreligion>.



New Faculty Orientation

Provost’s Grant for Library Research. This year marked the fifth anniversary of the Special Collections & Archives research grant program. The Provost’s Grant for Library Research is an annual fund of \$5,000 that supports visiting scholars conducting research using ZSR collections. Specific grant amounts vary according to an applicant’s research needs and distance from Wake Forest. This past year grant funds supported three visiting researchers to ZSR Library.

Jewish Studies. As part of the approval process for a new minor in Jewish Studies in the College, librarians analyzed current collections to find gaps and identify whether additional funding was needed. After the minor was approved, the library purchased an extensive online collection of primary sources: *Jewish Life in America, c1654-1954*.

Digital Public Library of America. In 2014, ZSR Library began to contribute its digital collections to the Digital Public Library of America (DPLA). This portal “brings together the

riches of America's libraries, archives, and museums, and makes them freely available to the world." In the first year, over 7,000 items from WFU were added. By contributing this digital content to the DPLA, ZSR is exposing unique collections from Wake Forest to a national audience. To learn more, visit <http://dpla/>.

Research Methods for Entrepreneurs. This new credit-bearing course was proposed by a library faculty member and approved by the College Curriculum Committee in the fall of 2013. The course was first taught in the spring 2014 semester and has been added to the list of approved classes for the Entrepreneurship and Social Enterprise minor.

INVESTING IN PEOPLE

Market Analysis Results. ZSR Library continued to place a high priority on bringing library faculty and staff salaries to market value, defined as the 50th percentile of salaries reported by peer institutions. A salary market analysis conducted by Human Resources in 2012 revealed that a number of ZSR faculty and staff salaries did not reach this benchmark. ZSR took steps this year by allocating funding to bring library faculty and staff salaries much closer to the desired market rate.



Faculty Author Reception

Inclusive Customer Service. This training program helps student assistants working within the ZSR Library to provide service more effectively to the increasingly diverse Wake Forest community. During training, participants examined the broad meaning of diversity by exploring cross-cultural communications styles as well as their own cultural identities and cultural values. They practiced tips for offering service across visible and invisible differences with sensitivity and compassion. This training has become as a regular component of new student assistant training.

Fellows Program. The Office of the President established the Wake Forest Fellows program in 2008 to provide recent WFU graduates with an opportunity to work in higher education administration for a year. In addition to a yearlong assignment in a particular department of the University, each Fellow interacts with key administrators and faculty, learns about various administrative areas of the University, and participates in a series of leadership lunches and enrichment activities with leaders in the Wake Forest and larger Winston-Salem community. In 2013, ZSR joined the program for the first time, welcoming 2013 WFU graduate, Lauren Suffoletto, as the inaugural ZSR Fellow. The ZSR Fellow works on many special projects, along with various annual student and faculty events. More importantly, the ZSR Fellow offers valuable perspectives while serving as a liaison between current Wake students and library faculty and staff.

TALA Paraprofessional Conference. The Triad Academic Library Association (TALA) is an association of 14 academic libraries in the Piedmont Triad region. TALA was originally created to facilitate borrowing privileges among the members. In an expansion of its goals, ZSR Library, Belk Library (Elon University) and Jackson Library (UNC-

Greensboro) collaborated to sponsor a professional development conference designed for the wide range of library staff who work to support the missions of these institutions. After a year of planning, the inaugural TALA Paraprofessional Conference occurred in May 2014. Over 100 staff from member libraries participated in a full day of workshops, presentations, discussion groups and networking opportunities.

RENOVATING THE BUILDING

Building Renovation Projects. Many ZSR Library goals are tied to the need to bring its facilities up to 21st century academic standards. Several discrete renovation projects took place in 2013-14.

Atrium Renovation. First stages of a planned total renovation of one of the most iconic spaces on campus took place.



New Atrium Windows

Windows. The first stage was the replacement of the windows on the east and west ends of the Atrium. The original wood-framed windows were installed over 20 years ago. Most panels had broken seals, which resulted in condensation and reduced energy efficiency. The new aluminum window frames will require less upkeep in the future, and the new glass includes enhanced UV protection.

Flooring replacement. The Atrium flooring (tile and carpet) also dated back 20 years to the original Wilson Wing expansion. Since the Atrium is the most popular area in ZSR, the carpet and tile were well worn. After considerable research, a cork floor was chosen and installed. The soft yet resilient cork is also sound absorbing, insulating and hypoallergenic.

HVAC Project. Replacing the original 1950s ZSR Library HVAC system is a complex multi-year project. The first stage took place in summer 2013. This phase addressed long-standing issues that threatened rare materials in the sixth floor Rare Books Reading Room. An existing unit was replaced and a new unit added to correct the water and humidity problems that had plagued that area of the building. During summer 2014, additional work was done on the 8th floor of Reynolds to finish what was started last summer. At the same time, a second HVAC project took place on all four levels of the Wilson Wing. Even though this is the “new” part of the library, it is over 20 years old, and newer technologies were installed to update the system.

BUILDING TOWARD THE FUTURE

Capital Campaign. Strategic planning for the building advanced to a new level in 2013 as the University unveiled the Wake Will Capital Campaign. The ZSR Library Capital Fund to upgrade the building is the major component of the

ZSR portion of the campaign. Therefore, the library commissioned an architectural firm to develop a concept plan to help potential donors envision a library for the future. Freelon, the architectural firm from Durham selected for the project, performed a structural building assessment and a high-level programming assessment. They presented alternate planning options, visualizations and artistic renderings. This four-month effort resulted in a detailed final report, a brochure for sharing with donors and four large renderings for displaying in the library. This satisfying project transformed abstract ideas into a distinct vision that will shape fundraising efforts. The new vision, which targets four specific areas for renovation, will be financed primarily through fundraising in the Wake Will campaign. The library has a \$10 million goal for the Library Capital Fund. To see the vision, go to <http://zsr.wfu.edu/giving/build-a-library-for-the-future/>.

Fundraising Progress. The assignment of Director of Development Paul Wingate, to ZSR Library, breathed new life into the Capital Campaign fundraising effort begun in 2011. Paul's experience has already led to positive results, including the first major gifts (actual and commitments).

SENIOR SHOWCASE

The ZSR Library Senior Showcase recognizes exemplary senior thesis research and senior projects. The 2014 Senior Showcase Student honorees were each awarded \$1,000 and an opportunity to present their research publicly:

DIV I - David Inczauskis, Religion

A Theoretical Analysis of the Historical Dialectic between Latin American Liberation Theology and Catholic Social Teaching

Nominated by Stephen Boyd

DIV II - Rachel Cumbest, Classical Languages

Constructing Identity: Homer's Articulation of Three Questions Which Become a Literary Trope for Later Authors in 'Knowing Thyself'

Nominated by Michael Sloan

DIV III - Ryan Whittington, Music

Arnold Schoenberg: 'An Intelligent Man and a Terribly Curious Man'

Nominated by Susan Borwick, Louis Goldstein and David Levy



Senior Showcase Honorees: Ryan Whittington, Christopher Earle, David Inczauskis, Rachel Cumbest

DIV IV - Christopher Earle, Economics
Mission Impossible? An Economic Analysis of Guilford County's Distinctive Pay-for-Performance Plan
Nominated by Robert Whaples

2013-2014 LIBRARY LECTURE SERIES

Charlie Lovett
Book Talk and Signing

Deborah Harkness
Book Talk and Signing

Stephen Boyd
Moral Monday and Dr. King's Dream of a Multi-Racial Human Rights Movement

Cheralyn Lambeth
Costuming and Cosplay, for Halloween and Beyond

Anthony Atala
Regenerative Medicine: New Approaches to Healthcare

Christian Miller
Honesty, Cheating, and Character

Leigh Ann Hallberg
Eye Along the Edges

Nancy Aguillon
Parallel Dreams: Looking at America's Civil Rights Movements

Jacqueline Sutherland and Blythe Riggan
Beyond the Bubble: WF Students in the Middle East and Africa

Margaret Supplee Smith
American Ski Resort: Architecture, Style, Experience

Joseph Bathanti
A Reading by North Carolina Poet Laureate Joseph Bathanti

Rogan Kersh, Andy Chan, Michael Riley; moderated by Lynn Sutton
The Big Disruption: The Coming Transformation of Higher Education

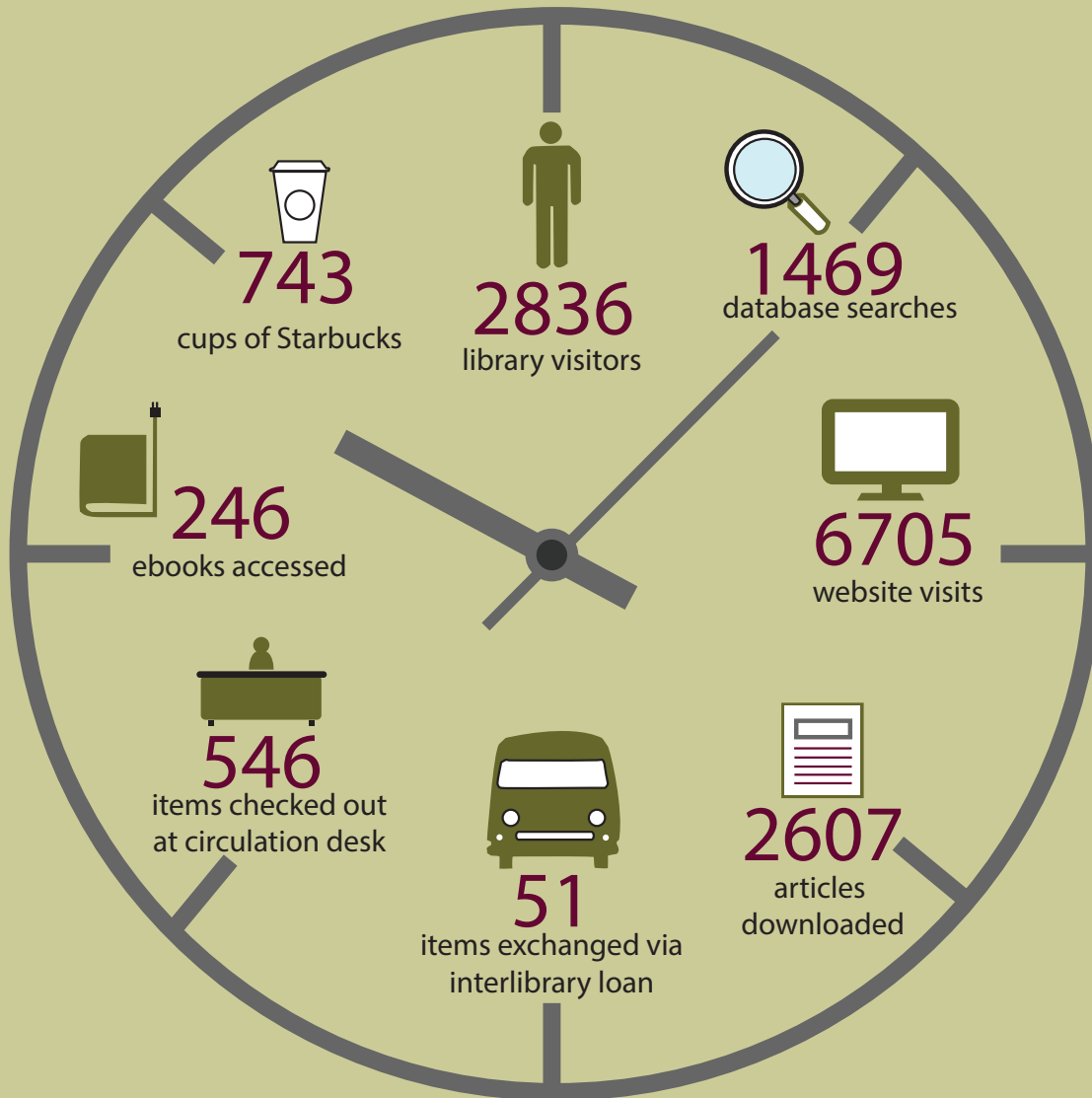
Richard Heard
Art Songs and Spirituals by Florence Price

David Davis
There's More to the Campus Landscape Than Meets the Eye



Deborah Harkness Book Talk and Signing

24 hours @ ZSR Library



LIBRARY EMPLOYEE RECOGNITION AWARDS



Kyle Denlinger, Research & Instruction Services
Jill M. Tiefenthaler Employee of the Year

ZSR Weather Team (Jeff Eller, Doris Jones, David Link, Tim Mitchell, Hubert Womack)
Helping Hand Award

Tim Mitchell, Technology Services
Unsung Hero Award

Prentice Armstrong, Resource Services
Dedicated Deacon of the Year

John Walsh
Student Employee of the Year (not pictured)

GRANTS

State Library of North Carolina, Institute of Museum and Library Services. RootsMOOC: A Massive Open Online Course for Genealogy Records. Awarded \$10,000 to Principal Investigator Kyle Denlinger.

State Library of North Carolina, Institute of Museum and Library Services. Religion in North Carolina Digitization Project, Year Two. Awarded \$5,081 to local Principal Investigator Megan Mulder.

Summer Technology Exploration Program, Office of the Provost and Office of the Dean of the College, Wake Forest University. LIB100 Accessing Information in the 21st Century (Online). Awarded \$2,000 to Co-Principal Investigators Kyle Denlinger and Amanda Foster.

Summer Technology Exploration Program, Office of the Provost and Office of the Dean of the College, Wake Forest University. LIB210 Social Sciences Research Sources and Strategies. Awarded \$1,500 to Principal Investigator Hubert Womack.

Summer Technology Exploration Program, Office of the Provost and Office of the Dean of the College, Wake Forest University. Chromebooks for Wake Alternative Break Participants. Awarded \$5,300 to Co-Principal Investigators Hubert Womack and Thomas Dowling.

AWARDS

Wanda Brown. Leadership Award, Black Caucus of the American Library Association. Outstanding Alumni Achievement Alumni Award, School of Education, University of North Carolina at Greensboro.

Kyle Denlinger. Emerging Leader, American Library Association. Mover & Shaker, *Library Journal*.

Mary Beth Lock. Campus Partner Award, Wake Forest University Police Department.

Travis Manning. Non-Exempt Employee of the Year, Wake Forest University.

Peter Romanov. Champions of Change Award for Department Leadership, Wake Forest University Office of Sustainability.

Chelcie Rowell. Beta Phi Mu, The School of Information and Library Science, University of North Carolina at Chapel Hill.

Tanya Zanish-Belcher. Fellow, Society of American Archivists.

LIBRARY FACULTY PROMOTIONS

Mary Beth Lock, Assistant Librarian to Associate Librarian

Mary Scanlon, Associate Librarian to Librarian

PRESENTATIONS

Bahnaman, Steve, Bryden, David, & **Hiatt, C. Derrik**. (2014, May). *E-book DDA*. North Carolina Independent Colleges and Universities Library Purchasing Committee Annual Meeting, Buies Creek, NC.

Burris, Christian. (2013, October). *Library services for first generation students at Wake Forest University*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC. [Poster presentation].



Chris Burris presents poster at NCLA Biennial Conference

Carlson, Arthur, Reynolds, Matt, & **Mulder, Megan**. (2013, October). *Stuff in dusty boxes: Connecting undergraduates with special collections holdings*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Cramer, Carol, & Daugman, Ellen. (2014, March). *Facing faculty fears about embracing the e-book: Communication strategies for liaison librarians*. 23rd Annual North Carolina Serials Conference, Chapel Hill, NC.



Founder's Day Convocation led by Carol Cramer

Cramer, Carol, Daugman, Ellen, & Mills, Caroline. (2013, November). *Facing fears about deselection and ebooks: Strategies to help both faculty and librarians feel safe*. Charleston Conference: Issues in Book and Serial Acquisitions, Charleston, SC.

Cramer, Carol, & Walker, Benjamin. (2014, April). *ScholarsTrust: Journal retention show & tell series*. Association of Southeastern Research Libraries, Webinar.

Cross, William, & **Keener, Molly**. (2013, October). *Scholarly communications: From understanding to engagement*. Association of College & Research Libraries Scholarly Communications Roadshow, ACRL Oklahoma Chapter, Stillwater, OK.

Denlinger, Kyle. (2013, October). *Reaching new audiences with library mini-MOOCs*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Denlinger, Kyle, Pho, Annie, Ransom, Daniel, & Martinez-Serrano, Mari. (2014, June). *How to win the Internet and influence people: Improving the use of social media in ALCTS*. American Library Association Annual Conference, Las Vegas, NV. [Poster presentation].

Denlinger, Kyle, Winn, Jade, & Thomas, Wm. Joseph. (2014, June). *Leading from the side: On, off, and within your campus*. American Library Association Annual Conference, Las Vegas, NV.

Dowling, Thomas. (2013, July). *OATD.org: Discovery for Open Access theses and dissertations*. United States Electronic Thesis and Dissertation Association Annual Conference, Claremont, CA.

Dowling, Thomas. (2013, October). *What is OATD?* Association of Southeastern Research Libraries, Webinar.

Fansler, Craig. (2013, December). *Intermediate book repair workshop*. North Carolina Preservation Consortium, Winston-Salem, NC.

Fansler, Craig. (2014, March). *Basic book repair workshop*. North Carolina Preservation Consortium, Mt. Olive, NC.

Fansler, Craig. (2014, April). *The Dolmen Press: One collection, many uses*. Society of North Carolina Archivists Annual Conference, Raleigh, NC.

Fansler, Craig, & Petersen, Rebecca. (2013, August). *Clarence Herbert New: A man of extremes*. 78th Annual Meeting of the Society of American Archivists, New Orleans, LA. [Poster presentation].

Fansler, Craig, & Petersen, Rebecca. (2013, October). *Clarence Herbert New: A man of extremes*. Tri-State Archivists' Conference, Greenville, SC. [Poster presentation].

Foster, Amanda. (2013, November). *The flipped classroom: A real life adventure in engaging students*. South Carolina Library Association/Southeastern Library Association Annual Conference, Greenville, SC.

Hebert, Bob. (2014, June). *Establishing the Wake Forest Business Information Commons*. European Business School Librarians Group Annual Meeting, St. Petersburg, Russia.

Hiatt, C. Derrik, Boylston, Susanna, Sherrill, Denise, & Wolf, Robert. (2013, October). *Ins & outs of ERMS: Using an electronic resource management system*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Jeong, Sarah, & Keener, Molly. (2013, October). *The impact factor, Eigenfactor, and altmetrics: From theory to analysis*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Johnson, Vicki, & Petersen, Rebecca. (2013, October). *We the people: Creating a more perfect archive*. Tri-State Archivists' Conference, Greenville, SC.

Keener, Molly. (2014, March). *Author rights: Managing your copyright*. Florida Scholarly Communications Interest Group, Webinar.



ZSR at Habitat for Humanity

Keener, Molly, & Smith, Kevin. (2013, July). *Introduction to Open Access*. Association of Southeastern Research Libraries Summertime Summit Preconference, Webinar.

Lock, Mary Beth & Tillman, Marvin. (2013, October). *Two roads to offsite storage: Duke and Wake Forest*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Lock, Mary Beth, & Fansler, Craig. (2014, May). *Disaster preparedness*. Triad Academic Library Association Paraprofessional Conference, Greensboro, NC.

Morris, Jill, Farison, Leslie, Scanlon, Mary, & Hargett, Debbie. (2013, October). *Economic development in your community: Become mission critical*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.



Wake the Library

Mulder, Megan, Murrain, Shantee Yvette, Williams, Jency, & Debold, Elizabeth. (2013, October). *The Religion in North Carolina Digital Collection: A collaborative project providing digital access to primary materials*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Petersen, Rebecca. (2013, July). *Web archiving at Wake Forest University*. CrawlCamp NYC, New York, NY.

Petersen, Rebecca. (2014, June). *Planning for the future, living in the past*. American Library Association Annual Conference, Las Vegas, NV. [Panel presentation].

Petersen, Rebecca, & Johnson, Vicki. (2014, April). *Connecting community and campus to the arts*. Society of North Carolina Archivists Annual Conference, Raleigh, NC.

Rowell, Chelcie. (2014, April). *DSpace for digital special collections: The Wake Forest experience*. Society of North Carolina Archivists Annual Conference, Raleigh, NC.

Rowell, Chelcie. (2014, April). *A pond feeding a lake feeding an ocean: A DPLA contributing institution's perspective*. Society of North Carolina Archivists Annual Conference, Raleigh, NC.

Rowell, Chelcie. (2014, April). *A pond feeding a lake feeding an ocean: Wake Forest University as a contributing institution to the Digital Public Library of America*. Coalition for Networked Information Spring 2014 Membership Meeting, St. Louis, MO.

Scanlon, Mary, & Crumpton, Michael. (2013, October). *The role of the librarian in supporting community engagement and service learning*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Smith, Susan Sharpless. (2013, October). *Life lessons learned: Through a librarian's lens*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Smith, Susan Sharpless. (2013, October). *What ZSR Library does to build value*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.



Sarah Tucker performs at ZSR Folk Night

Sutton, Lynn. (2013, November). *A MOOC of our own*. Charleston Conference: Issues in Book and Serial Acquisitions, Charleston, SC. [Panel presentation].

Tedford, Rosalind. (2013, August). *Climbing Capitol Hill: The basics of congressional research*. Help! I'm an Accidental Government Librarian, North Carolina Library Association Government Resources Section, Webinar.

Tedford, Rosalind. (2013, October). "New research shows" — or does it? *Using junk science in information literacy instruction*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Tedford, Rosalind. (2014, June). *Future of discovery: Analytics, meet instruction*. American Library Association Annual Conference, Las Vegas, NV. [Panel presentation].

Womack, Hubert. (2013, October). *Big games in academic libraries*. North Carolina Library Association 60th Biennial Conference, Winston-Salem, NC.

Womack, Hubert. (2013, December). *Incorporating Kindles into a class for social science majors*. NC-LITe (Library Instruction and Instructional Technology) Winter Meeting, Winston-Salem, NC.

Womack, Hubert. (2014, May). *Bringing big outdoor games into the academic library: The why and how.* American Library Association Reference & User Services Division Professional Development Committee, Webinar.

Zanish-Belcher, Tanya. (2014, March). *Documenting women: The importance of archives and oral history.* University of North Carolina-Greensboro Libraries Lecture Series, Greensboro, NC.

Zanish-Belcher, Tanya, & Lawrimore, Erin. (2014, April). *Archives leadership institute: Building connections and developing 21st century archival leaders.* Society of North Carolina Archivists Annual Conference, Raleigh, NC.

PUBLICATIONS

Burris, Christian. (2013). Demand-driven acquisitions: The new frontier for technical services. *Technicalities*, 33(4), 11-14.



ZSR Library Leadership Team at its 2014 Retreat

Burris, Christian. (2014). Freeing ourselves from the mentality of reality. *Technicalities*, 34(1), 10-12.

Cramer, Carol. (2013). All about demand-driven acquisition. *The Serials Librarian*, 65(1), 87-97.

Daugman, Ellen, & Fansler, Craig. (2014). Developing a continuity of operations plan. *North Carolina Libraries*, 71(2), 18-26.

Hiatt, C. Derrik. (2013). ONIX-PL: An adaptable standard for e-resource licenses. *Technicalities*, 33(5), 12-15.

Hiatt, C. Derrik. (2014). Principles of negotiation. *Technicalities*, 34(2), 10-13.

Kelley, Steve. (2013). Serials catalogers should take the plunge with RDA. *Technicalities*, 33(6), 11-13.

Kelley, Steve. (2014). RDA and the future of machine-generated bibliographic records. *Technicalities*, 34(3), 10-11, 16-17.

Mulder, Megan. (2014). Hidden treasures: The Max and Gertrude Hoffmann collection. *Performance! Newsletter of the Performing Arts Round Table, Society of American Archivists*, 4-9.

Petersen, Rebecca, Gilbertson, Kevin, & Fansler, Craig. (2014). The missing link: Observations on the evolution of a web archive. *Journal of the Society of North Carolina Archivists*, 11(1), 46-59.

Potvin, Sarah, & **Rowell, Chelcie.** (2014). Technical services report: Involving users in preservation metadata. A report of the ALCTS PARS Intellectual Access to Preservation Metadata Interest Group Meeting. American Library Association Midwinter Meeting, Philadelphia, January 2014. *Technical Services Quarterly*, 31(3), 264-268.

Scanlon, Mary, Romanov, Peter, & Lock, Mary Beth. (2014). Teaching by doing: Sustainability education and practice in a student-services program. In Maria Jankowska (Ed.), *Focus on educating for sustainability: Toolkit for academic libraries* (pp. 79-89). Sacramento, CA: Library Juice Press.



ZSR Women Habitat Team

Sutton, Lynn. (2013). A MOOC of our own. *Library Journal*, 138(20), 41-42.

Tedford, Rosalind, Corbett, Lauren, & Lock, Mary Beth. (2013). How transformational leadership translates into recognized excellence in academic libraries. In Kelly Blessinger and Paul Hrycaj (Eds.) *Workplace culture in academic libraries* (pp. 263-274). Oxford, England: Chandos.

Zanish-Belcher, Tanya. (2013). "A culture of concealment": Revealing the records of human reproduction. In Tanya Zanish-Belcher & Anke Voss (Eds.) *Perspectives on women's archives* (pp. 247-279). Chicago, IL: Society of American Archivists.

Zanish-Belcher, Tanya, & Voss, Anke, Eds. (2013). *Perspectives on women's archives*. Chicago, IL: Society of American Archivists.

OFFICES HELD IN PROFESSIONAL SOCIETIES

Wanda Brown. North Carolina Library Association, President/Past President.

Lauren Corbett. North Carolina Independent Colleges and Universities Library Purchasing Committee, Chair.

Carol Cramer. North Carolina Library Association Finance Committee, Chair

Thomas Dowling. Library and Information Technology Association Publications Committee, Chair. Open Access Theses and Dissertations, Founder and Chair, Editorial Board.

Molly Keener. Open Access Theses and Dissertations, Editorial Board.



President Wanda Brown at NCLA Conference ribbon-cutting

Steve Kelley. North American Serials Interest Group, Vice President/President.

Rebecca Petersen. Society of North Carolina Archivists, Vice President and Program Chair. Society of North Carolina Archivists Archives Week Committee, Chair.

Chelcie Rowell. Association for Library Collections & Technical Services, Preservation & Reformatting Section, Preservation Metadata Interest Group, Co-chair.

Mary Scanlon. Business Librarianship in North Carolina, Chair. Conference for Entrepreneurial Librarians Conference Planning, Co-chair.

Susan Sharpless Smith. Journal of Web Librarianship, Editorial Board. Library and Information Technology Association 2013 National Forum Planning Committee, Past Chair. Library and Information Technology Association Hi Tech Awards Committee, Chair.

Lynn Sutton. Association of Southeastern Research Libraries, President/Past President. North Carolina LSTA Advisory Committee, Chair.

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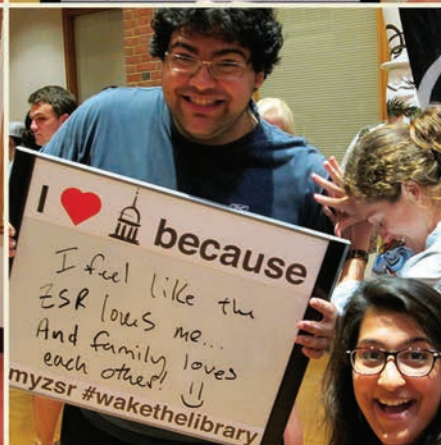
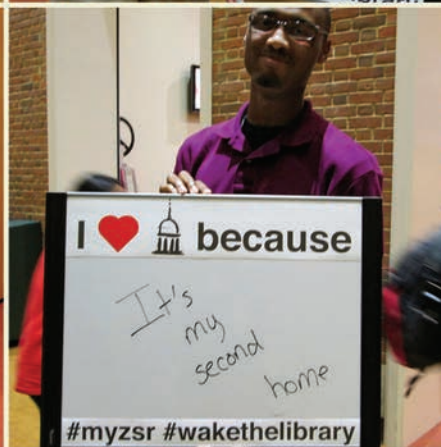
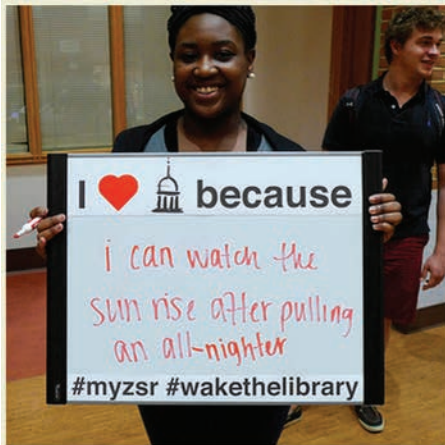
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