

**ZSR Library Assessment Committee Annual Report
FY 17: July 2016 – June 2017
Submitted by Susan Smith**

Committee members:
Susan Smith (chair)
Lauren Corbett
Thomas Dowling
Alice Eng
Molly Keener
Mary Beth Lock
Rosalind Tedford
Tanya Zanish-Belcher

The Committee set goals for FY17 at the beginning of the fall semester. Their statuses at the end of the year are noted below:

1. **Administer the Ithaca S+R Local Faculty Survey.** This was the committee's major goal for FY17. 689 Reynolda campus faculty were invited to take the survey and 24% completed it. The results were analyzed by various demographic stratifications (rank, discipline) and compared to R2 institutions national survey/Duke local survey. We commissioned an [analytical memo](#) which is available on the [ZSR Assessment web page](#), along with the [full survey results](#). An executive summary was shared with the Provost's Office and two [presentations](#) were made (to the ZSR faculty/staff and the ZSR Library Planning Committee). A brief report was provided to the ZSR Council of Advocates. We expect to use some of the results in the FY17 Annual Report in some manner.
2. **Redesign ACRL/IPEDS data gathering spreadsheet to facilitate more granularity for ZSR.** The goal for this redesign was to streamline data collections from WFU's three libraries to facilitate reporting to ACRL/IPEDs/ASERL, while enabling us to retain our specific data by ZSR department. The [new spreadsheet](#) is based on one designed by ACRL that feeds the data directly to IPEDS. We limited statistics collection to those categories required for reporting to these three bodies. The new methods worked smoothly by all reports and made it much simpler to submit accurate figures and to research any questions about the figures.
3. **Survey and assess faculty and student course participation and collection use in Special Collections and Archives (SCA).** Rather than a formal survey, SCA assessed through collecting quotes and stories from the students and faculty who used their services. This feedback will be used to assist with SCA's development and public relations work.

4. **Establish a ZSR statistics dashboard (Tech Team).** Kevin Gilbertson started development of this dashboard during the year and has been getting iterative feedback from the directors about what data should be collected. The public unveiling of the dashboard is planned for fall 2017.
5. **Develop new methods to assess Institutional Repository use.** This goal was put on hold, waiting for collaboration with the user experience committee which has been busy developing new SCA and DISC sites. This goal has been moved into FY18.
6. **Assess effectiveness of quantitative librarian evaluation pilot.** Following the administration of the new quantitative evaluation tool in spring 2017, the committee began discussions about the best way to assess. The consensus is to conduct a survey of supervisors (who administered the tool) and library faculty (who were the recipients of the evaluation). The development of the survey questions is underway, somewhat delayed because committee members' absences for vacations, conference travel etc. prevented a quorum to finalize the questions. We plan to complete the survey design at our July 2017 meeting and deploy the survey at that time.

Submitted 6/30/2017